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Sent: Thursday, May 23, 2002 8:44 AM
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Subject: Hotline Survey question - need quick answer
Importance: High

In the "Do you want..." set of questions, under testing only, we ask:

"The most effective testing involves the limited use of an electric-powered leaf blower to agitate dust into the air. Does this present any concerns to you? Yes or No:"

This is a troublesome question that may be counterproductive, raising concerns where there are none. Can we drop it?

If we must include it, I need to know (for the script and Q&A) what "concerns" we are concerned about -- is it blowing papers around, blowing over fragile valuables, what? If we include the question, we should be specific about the possible/reasonable concerns a resident may have. And again, I would recommend that we leave this line of inquiry for the scheduling contractor.

I need to resolve this quickly as the script and other documents are affected.

Thanks,
Dick