

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, March 26, 2002 11:48 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kelly McKinney (E-mail)
Subject: Summary of calls received at the hotline on 3/25/2002

Hello everyone.

Below is a summary of the calls that were received by hotline operators Monday, March 25, 2002. We received 4 messages this morning from voicemail: 2 were personal calls for hotline operators, 1 was from a gentleman requesting advice for indoor cleaning, and the other 1 was a hang-up.

46 total calls received from 11:00 AM - 7:00 PM

8 were cleaning questions
10 were about the outdoor environment
3 were about health/DOH contact
8 were requests for indoor air testing
13 were for the old WTC hotline
4 were "other" questions or hang-ups
TOTAL = 46

As of 11:40 AM today (Tuesday, March 26) we had recieved 4 calls to the hotline.

-Liza

Lower Manhattan Air Quality Hotline 212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170