

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, March 25, 2002 12:56 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: Kelly McKinney (E-mail); David Longshore (E-mail)
Subject: Summary of Hotline calls received Friday 3/22/02

Hello everyone.

Below is a summary of the calls that were received by hotline operators Friday, March 22, 2002. We received 10 messages this morning from voicemail: 1 was for old WTC hotline, 1 was from an upset lady whom Rose will follow-up with, and the other 7 were hang-ups.

24 total calls received from 11:00 AM - 7:00 PM

2 were cleaning questions
11 were about the outdoor environment
2 were requests for indoor air testing
5 were for the old WTC hotline
4 were "other" questions or hang-ups
TOTAL = 24

As of 12:45 PM today (Monday, March 25) we had recieved 15 calls to the hotline.

-Kara

Lower Manhattan Air Quality Hotline 212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170