

Gilsenan, Michael

From: Jessica Leighton [jleight@health.nyc.gov]
Sent: Friday, March 22, 2002 2:58 PM
To: LBlatchford@cityhall.nyc.gov; lilan@cityhall.nyc.gov; michaelgi@dep.nyc.gov; Anita Sher; Andrew Tucker; Caroline Bragdon; Christopher D'Andrea; Greg Butler; Jim Miller; Louise Cohen; Nancy Jeffery; Roger Hayes; Reena Mahajan; Sandra Mullin; Thomas Frieden; rosem@nysnet.net; egabriel@oem.nyc.gov; lhenry@oem.nyc.gov; sbenson@oem.nyc.gov; WTCHotline@otbnyc.com
Cc: Jeanine Prudhomme; Kelly McKinney; vcoluccio@hvc.rr.com; dlongshore@oem.nyc.gov
Subject: Re: Summary of calls received at the hotline on 3/21/2002

were calls being crossed with OTB as you thought a possibility? were there still many hangups over night?

>>> WTC Hotline <WTCHotline@otbnyc.com> 03/22/02 02:17PM >>>
Hello everyone,

Below is a summary of the calls that were received by hotline operators yesterday, March 21, 2002. We received no messages this morning from voicemail (one hang-up). I will continue to summarize the calls answered by operators from 11:00 AM - 7:00 PM for now.

31 total calls received from 11:00 AM - 7:00 PM

5 were questions about cleaning indoors or outdoors
3 were about the outdoor environment
2 were about health/DOH contact
3 were requests for indoor air testing
13 were for the old WTC hotline
5 were wrong numbers or hang-ups
TOTAL = 31

As of 1:00 PM today (Friday, March 22) we had recieved 15 calls to the hotline.

-Caroline

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170