

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Friday, March 22, 2002 2:17 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Jeanine Prudhomme (E-mail); Kelly McKinney (E-mail); Vince Coluccio (E-mail)
Subject: Summary of calls received at the hotline on 3/21/2002

Hello everyone,

Below is a summary of the calls that were received by hotline operators yesterday, March 21, 2002. We received no messages this morning from voicemail (one hang-up). I will continue to summarize the calls answered by operators from 11:00 AM - 7:00 PM for now.

31 total calls received from 11:00 AM - 7:00 PM

5 were questions about cleaning indoors or outdoors
3 were about the outdoor environment
2 were about health/DOH contact
3 were requests for indoor air testing
13 were for the old WTC hotline
5 were wrong numbers or hang-ups
TOTAL = 31

As of 1:00 PM today (Friday, March 22) we had recieved 15 calls to the hotline.

-Caroline

Lower Manhattan Air Quality Hotline 212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170