

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Wednesday, March 20, 2002 11:19 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kara Cadag (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Hotline Calls received Tuesday, 3/19

Good morning everyone,

Below is a summary of the hotline calls received on Tuesday, March 19:

100 calls received midnight to midnight
56 calls received during off hours
44 calls received during operating hours
13 calls were hang-ups
31 calls were answered by operators

of the 31 calls answered by operators:
9 were for the old OEM WTC hotline
6 were questions about clean-up
5 were general outdoor environmental concerns
2 were health related
6 were requests for indoor air testing
3 were "other" questions regarding the hotline

Please e-mail us with questions/concerns.

-Caroline

Lower Manhattan Air Quality Hotline 212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170