

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, May 06, 2002 4:06 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ian, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received 5/2/02 and 5/3/02

Hello everyone.

Below is a summary of the calls that were received by hotline operators Thurs, May 2 and Fri, May 3 2002.

We received a total of **18** calls during operating hours on Thurs, May 2nd:

- 4 were about cleaning
- 1 was a question for indoor air testing
- 2 were questions about the environment
- 8 were for the old WTC hotline
- 3 were "other" questions

We received a total of **13** calls during operating hours on Fri, May 3rd:

- 3 were about cleaning
- 1 was a health question
- 4 were for the old WTC hotline
- 5 were "other" questions

We received **3** voicemails over the weekend, all which were hang-ups.

As of 4:00 PM today (Mon, May 6th) we have received 18 calls.

-Kara

Lower Manhattan Air Quality Hotline 212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotliza Operators: 212-704-5170