

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Wednesday, May 01, 2002 12:34 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received 4/30/02

Hello everyone.

Below is a summary of the calls that were received by hotline operators Tues April 30, 2002.

We received a total of **22** calls during operating hours:

- 3 were about cleaning
- 2 were about the outdoor environment
- 2 was a health question
- 5 were for the old WTC hotline
- 9 were "other" questions
- 1 was a hang-up

We received **4** voicemails overnight. 1 was a question about receiving financial aid from 9/11 organizations and 3 were hang-ups.

As of 12:25 PM today (Weds, May 1st) we have received 3 calls.

-Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotliza Operators: 212-704-5170