

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Friday, April 19, 2002 1:15 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of calls received 4/18/02

Good morning everyone,

Below is a summary of the calls that were received by hotline operators Thurs April 18, 2002.

We received a total of **23** calls during operating hours:

- 6 were about cleaning
- 3 were about air conditioners
- 3 were about the outdoor environment
- 1 was a question for indoor air testing
- 3 were for the old WTC hotline
- 7 were "other" questions

We received **5** voicemails overnight. 2 were for the operators, 1 was regarding the air quality downtown, 1 was regarding the air quality in Brooklyn Heights, and 1 was a hang-up.

As of 1:10 PM today (Friday, April 19) we have recieved 7 calls.

-Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170