

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Thursday, April 18, 2002 11:55 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kelly McKinney (E-mail)
Subject: Summary of Calls Received 4/17/02

Good morning everyone,

Below is a summary of the calls that were received by hotline operators Wednesday April 17, 2002.

We received a total of **20** calls during operating hours:

- 4 were about cleaning
- 4 were about the outdoor environment
- 2 were health-related or DOH referrals
- 2 were questions or requests for indoor air testing
- 3 were for the old WTC hotline
- 5 were "other" questions

We received **11** voicemails overnight. 1 was a return call for an operator, 2 were questions about the environment in Lower Manhattan, 1 was a question about Indoor Air causing insects to die in his apt., 1 was a question about a CBS alert not to turn on Air Conditioners, and 6 were hang-ups.

As of 11:50 AM today (Thursday, April 18) we have recieved 4 calls.

-Liza

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170