

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Thursday, April 11, 2002 12:01 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kelly McKinney (E-mail)
Subject: Summary of Calls Received Wednesday (4/10/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Weds, April 10, 2002.

We received a total of **28** calls during operating hours:

- 4 were cleaning questions
- 3 were about the outdoor environment
- 3 were about health/DOH contact
- 2 were requests for indoor air testing
- 8 were for the old WTC hotline
- 1 was a question about a specific contaminant
- 6 were "other" questions
- 1 was a hang-up

We received 3 messages this morning from voicemail: 1 was a personal call for hotline operators, and 2 were from people requesting follow up for indoor air questions.

-Liza

As of 11:55 AM today (Thursday, April 11) we have recieved 1 call.

Lower Manhattan Air Quality Hotline **212-221-8635, Hours of Operation 11:00 AM - 7:00 PM**

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170