

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, April 09, 2002 12:30 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: Kelly McKinney (E-mail); David Longshore (E-mail)
Subject: Summary of Calls Received at the Hotline on 4/8/02

Good afternoon everyone,

Below is a summary of the calls that were received by hotline operators Mon, April 8:

We received a total of 27 calls during operating hours:
9 were about cleaning issues
2 were about the outdoor environmental conditions in lower Manhattan
4 were health-related or DOH contacts
2 were potential requests for indoor air testing
5 were for the old WTC hotline
3 were "other" questions
1 was a question about schools
1 was a hang-up

We received 0 voicemails overnight.

-Liza

As of 12:30 pm today (Tues, April 9) we have received 2 calls.

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170