

Gilsenan, Michael

From: Kelly McKinney [kmckinne@health.nyc.gov]
Sent: Monday, June 03, 2002 3:17 PM
To: LBlatchford@cityhall.nyc.gov; Ilan, Lee; Gilsenan, Michael; Andrew Tucker; Caroline Bragdon; Christopher D'Andrea; Greg Butler; Jessica Leighton; Jim Miller; Louise Cohen; Nancy Jeffery; Roger Hayes; Reena Mahajan; Sandra Mullin; Vincent Coluccio; rosem@nysnet.net; asher@oem.nyc.gov; dlongshore@oem.nyc.gov; egabriel@oem.nyc.gov; kcadag@oem.nyc.gov; lhenry@oem.nyc.gov; sbenson@oem.nyc.gov; WTCHotline@otbnyc.com
Subject: Re: Last Summary of Calls (5/30/02 & 5/31/02)

Are calls to this number now forwarded to EPA?

>>> WTC Hotline <WTCHotline@otbnyc.com> 05/31/02 07:29PM >>>
Hello everyone.

As most of you know the EPA is establishing its own Air Quality Hotline next week. As a result, the Lower Manhattan Air Quality Hotline will CLOSE today, Friday, May 31, 2002.

The following is our last summary of calls received by our hotline operators.

We received a total of 18 calls on Thursday May 30:

- 3 were about cleaning
- 1 was a question about the environment
- 6 were requests for indoor air testing
- 6 were for the Old WTC hotline
- 2 were "other" questions

We received a total of 11 calls on Friday, May 31:

- 2 were about cleaning
- 2 were questions about the environment
- 1 was a question about health
- 2 were requests for indoor air
- 1 was for the Old WTC hotline
- 3 were "other" calls

We received 2 voicemails overnight. 1 was a request for indoor air testing and 1 was a hang-up.

Should any of you have any questions regarding our call center, please feel free to contact me at (718) 422-4823.

Thank you everyone for your support.

Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170