



New York City
Economic Development
Corporation
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Help for People Who Have Temporarily or Permanently Lost Their Jobs

If you are temporarily or permanently unemployed due to the World Trade Center Attacks, we recommend that you contact the agencies/organizations listed below. These agencies/organizations will help you get the assistance you may need. Please note that though each agency has its own eligibility requirements and caps on financial assistance, these limits continue to be re-considered in light of your needs.

Immediate Assistance

If you need immediate financial assistance with lost wages, the following organizations may be able to help you.

- 1. Human Resources Administration (HRA).** If you were formerly employed below Houston Street and have lost your job, or your income was impacted due to the World Trade Center attack, you may be eligible for one month of Disaster Food Stamps. You may apply for disaster food stamps at the two *"one-stop assistance centers"*, the **Disaster Assistance Service Center (DASC)** at 141 Worth Street, and the **Family Assistance Center (FAC)** at Pier 94 at 12th Avenue and 54th Street.
- 2. Safe Horizon.** Funded jointly by the September 11th Fund of the New York Community Trust and the United Way of New York City, Safe Horizon is providing up to two weeks of lost wages (with a cap of \$1,500) if employed below Canal Street. You may apply for assistance at one of Safe Horizon's borough offices, or at one of the two *"one-stop assistance centers"* listed below.
- 3. American Red Cross (ARC).** If you were formerly employed below Canal Street or your employment was directly affected, the *American Red Cross* may assist you with living expenses including food, mortgage/rent, monthly bills, planning, counseling and possible relocation. You may apply for assistance at one of Red Cross' local offices or at one of the two *"one-stop assistance centers"* listed below. As a rule, you should apply first with Safe Horizon.
- 4. The Salvation Army.** Salvation Army is available to address needs that have not been met by either Safe Horizon or American Red Cross. If you were employed, or your source of income was below Canal Street, you may be eligible for assistance from the *Salvation Army*. In addition, if you were laid off from the airline, limousine, or hotel industries as a direct or indirect result of the WTC Attacks, you may be eligible for assistance. To apply for assistance, you may visit one of the two *"one-stop assistance centers"* listed below, or you may call (800) SAL ARMY to get assistance from your local Salvation Army Chapter.

Long-Term Assistance

To help you recover from the disaster, you should apply for unemployment insurance and access the City's and the State's job counseling and job placement services.

1. Unemployment Insurance. Individuals unable to report to work due to the disaster should apply for unemployment assistance by calling the New York State Department for Labor Telephone Claims Center at (888) 209 8124, open Monday to Friday from 8:00 a.m. to 7:00 p.m., or by visiting a local Labor Employment Office, or one of the two "one-stop assistance centers" listed below. The one-week waiting period for unemployment insurance claims filed as a result of the WTC Attacks has been waived. This waiver applies to individuals who work or live in the New York, Bronx, Kings, Queens, and Richmond Counties.

2. Disaster Unemployment Assistance (DUA). Even if you did not qualify for unemployment insurance before September 11th, you may qualify now. The Disaster Unemployment Assistance Program provides unemployment benefits and re-employment assistance to individuals who are not normally eligible for regular unemployment benefits. If you live in the Counties of New York, the Bronx, Kings, Queens, and Richmond you may be eligible for Disaster Unemployment Insurance. You must first apply for regular unemployment benefits, and if you are denied, you may qualify for Disaster Unemployment Benefits. **The current filing deadline is November 16, 2001.** DUA pays benefits to the spouse of a deceased victim who was the major breadwinner of that household.

3. Job Search Assistance. New York City and New York State are offering job placement assistance to those affected by the WTC Attacks. Centers have been established to provide job search and employment services: access to phone lines, fax machine, Internet access, resume preparation, and connections to available jobs through job banks.

The centers are at the following locations:

**Twin Towers Job Center -
Brooklyn**

42 Bond Street
Brooklyn NY 11201
Accessible via the A, C, 2, 3 and
G trains
Open: M-F 9 AM to 7 PM
Saturday 9 AM to 1 PM
Sunday Closed

**Twin Towers Job Center -
Queens**

168-46 91st Avenue
Jamaica, New York
(718) 557-6755
Accessible via the F and E
trains
Open: M-F 9 AM to 7 PM
Saturday 9 AM to 1 PM
Sunday Closed

**Twin Towers Job Center -
Lower Manhattan**

180 Water Street, 1st Floor
New York, New York
(212) 331-4921
Accessible via the 4,5,A,2,3
trains
Open: M-F 9 AM to 7 PM
Saturday 9 AM to 1 PM
Sunday Closed

**Twin Towers Job Center -
Midtown Manhattan**

247 West 54th Street, 4th floor
New York, NY 10019
(212) 621-0727
Open: M-F 9 AM to 7 PM
Saturday 9 AM to 1 PM
Sunday Closed

Additional Help

FEMA. FEMA has a Mortgage and Rental Assistance Program that for those who are temporarily or permanently unemployed due to the WTC Attacks, and need assistance to make their mortgage and rental payments. We strongly recommend that you register with FEMA by telephone at (800) 462 9029, TTY (800) 462 7585, in order to obtain Federal disaster assistance, and/or information on other sources of disaster assistance. The registration process allows the case worker taking your call to help you identify possible sources of assistance you may not otherwise know about. For more information, you can also go to the FEMA web site at www.fema.gov

Legal Services. There are several programs in the New York area designed to provide legal assistance, advice and referrals for victims and their families, and anyone else affected by the WTC Attacks.

The American Bar Association (ABA) has a web site www.abanet.org/legalservices/disaster.html that is a good resource for these different programs. There is also a Disaster Legal Services Toll Free Hotline at (866) 606 0626 run by the ABA Young Lawyers Division/FEMA. You can phone in, have your legal problem analyzed and then receive advice on how to handle it.

One-Stop Assistance Centers

There are two sites with "one-stop assistance" for people who have temporarily or permanently lost their jobs or their homes. At these sites, representatives from City, State, Federal and private agencies are available to help you address your needs.

Family Assistance Service Center

Pier 94, 54th Street and 12th Avenue (West Side Highway)
Hours 8:00 a.m. - 8:00 p.m. Daily
Hotline (646) 710 6245

Disaster Assistance Service Center

141 Worth Street (corner Centre Street)
Hours 10:00 a.m. - 8:00 p.m. Monday - Friday,
10:00 a.m. - 6:00 p.m. Saturdays

For Employers: Twin Towers Job Bank

The City is asking businesses to share their job openings with the Twin Tower Job Bank. Both temporary and permanent placements are needed. Register at <http://www.twintowersjobs.org>. Alternatively, businesses can call (800) 835-7507

In response to the Twin Towers tragedy and for all New Yorkers looking for a job, the City of New York invites you to attend:

**The Twin Towers Job Expo - Madison Square
Garden Expo Center,
Thursday, November 15, 2001
10am - 4pm**

a project of the Office of the Mayor and the Human Resources Administration.
