

INDIVIDUAL AND FAMILY GRANT PROGRAM

- If you are not approved for an SBA loan, you will be considered for the IFG program. Businesses are not eligible for the IFG program.
- The IFG program is administered by the state. Assistance for this program is only for serious needs and necessary expenses and will not cover all of your lost items.
- All applicants considered for the IFG program will receive a letter from the state six to eight weeks following the referral. This letter will explain the status of your application.
- If you qualify for the IFG program, a check will be issued by the state.
- This grant is for essential needs only, such as the replacement of transportation or the repair or replacement of personal effects or furnishings.
- If you have questions after you receive the IFG letter, you should call the State Helpline number, 1-866-346-0348.

FEMA REGISTRATION:

1-800-462-9029
TTY 1-800-462-7585

AFTER YOU REGISTER:

FEMA HELPLINE:

1-800-525-0321
TTY 1-800-462-7585

After you have applied, the Helpline can be a very useful resource. You may ask about other assistance programs, check the status of your application, or update the information on your application.

OR VISIT:

Disaster Assistance Service Center
In downtown Manhattan
141 Worth Street
(at Centre Street, former DMV location)

Hours:
Monday to Friday, 10 a.m. to 8 p.m.
Saturday, 10 a.m. to 2 p.m.

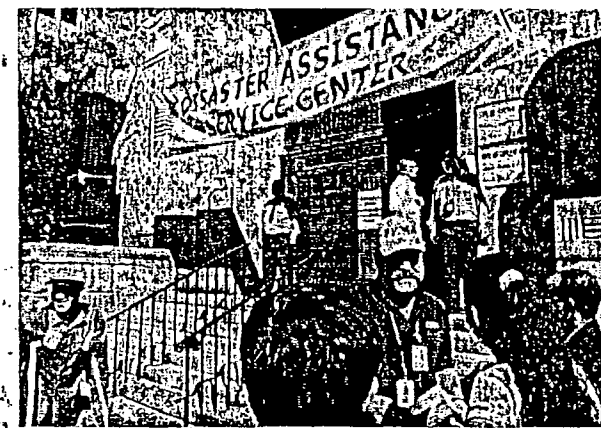
Hours are subject to change. Call the FEMA Helpline for the latest information

LANGUAGES

A telephone-translation service is available for people who speak languages other than English or Spanish.

People who need to register in another language should have someone with them who speaks either English or Spanish when they call FEMA. This person will need to tell the operator which language is required. Then a translator will come on the line and speak to the applicant.

WTC DISASTER- ASSISTANCE PROGRAMS: HOW TO APPLY



APPLICATION PROCESS

STEP ONE

- Call the toll-free registration number at 1-800-462-9029. People with speech- or hearing-impairment, should call: 1-800-462-7585. (See back panel about registering in other languages.)

HERE'S WHAT WILL HAPPEN

- You will be asked general information about your income, your insurance and your property damage. You should give details about your housing needs.
- You will be given a **control number** to help locate you in the system later. Hold on to this number for future reference.
- Qualified aliens who apply for state and federal assistance will sign declarations of their status. If your child is a citizen, non-citizen national, or qualified alien, you may apply for assistance on behalf of your child. **We encourage all to apply regardless of status. If we can't help you, we know someone who can.**

A FEW DAYS LATER

- A FEMA inspector will call to make an appointment to visit your damaged home or apartment.
- The inspector will look at damage related to FEMA's housing program and the state-administered Individual and Family Grant (IFG) Program.

LATER ON

- If you qualify for the FEMA housing program, you will get a check and a letter explaining how you may use the assistance within seven to 10 days.
- These disaster-housing funds are either mailed or electronically transferred and are separate from other forms of assistance.

THE CHECK

- The U.S. Government check may be for rental assistance if your home or apartment is unlivable because of the disaster, and you need alternative housing.
- If you are a homeowner, the check may be a FEMA housing-repair grant for essential repairs to make your residence safe, secure and livable.
- FEMA cannot make you whole again but can lend you a helping hand on the road to recovery.

FAMILIES OF VICTIMS OR SURVIVORS

For help with medical bills, mental health counseling, funeral expenses, lost earnings or support *due to injury or loss of life.*

New York State Crime Victims Board
1-800-247-8035
TTY 1-888-289-9747

SBA DISASTER-LOAN PROCESS

The U.S. Small Business Administration (SBA) may send you a disaster loan application based on information provided at registration.

- If the SBA determines you cannot repay a loan, your name will be forwarded to the Individual and Family Grant (IFG) Program. **You must complete and return the SBA loan application to be considered for grant assistance.**
- You can receive personal assistance filling out the SBA loan application at a Disaster Assistance Service Center, or call the SBA direct at 1-800-659-2955.
- The SBA low-interest disaster loan is for renters, homeowners, businesses of all sizes, and non-profit organizations that suffered losses due to the disaster.
- If you are a homeowner, you can borrow up to \$200,000.
- If you are a renter or homeowner, you can borrow up to \$40,000 for personal property.
- Businesses may apply for up to \$1.5 million.