

LEGAL SERVICES

American Bar Association, Young Lawyers Division: Free legal services for those with disaster-related questions and concerns – estates, insurance, landlord-tenant disputes. **1-866-606-0626**

New York State Bar Association: A hotline for displaced lawyers or WTC victims who need free legal advice. **1-877-HELP-321**

NYC Bar Association: Free legal advice for victims and families regarding insurance and estate planning. **1-212-626-7373**

PETS

ASPCA: For relatives and friends of missing persons who have left pets and need help taking care of them. ASPCA will arrange to have the animals picked up, provide medical care and help with adoptions of animals. **1-212-876-7700**

BUSINESS RECOVERY

U.S. Small Business Administration: Low-interest loans to replace or repair damaged property due to the disaster. Economic Injury Disaster Loans for eligible small businesses to pay bills or meet operating expenses. **1-800-462-9029**. For questions about applications or for more information on SBA's disaster loan program, call **1-800-659-2955**

Empire State Development Corp: Relocation services for employers displaced by the World Trade Center attack. **1-800-ILOVENY**. The Real Estate Board of New York also is providing businesses with relocation assistance: www.rebny.com.

EMPLOYMENT RESOURCES

Twin Towers Job Link Center: Job search assistance and access to computers, fax machines and the Internet for those unable to work because of permanent or temporary business closure. Also for families who have lost their only income earner. **1-718-557-1332**

AGENCY LIST

Federal Emergency Management Agency: Temporary housing assistance, grants for personal property loss, cleanup, legal services and information and referrals. **1-800-462-9029**. (TTY: **1-800-462-7585**)

The New York State Crime Victims Board: Financial assistance for medical bills, mental health counseling, funeral expenses, lost wages and loss of support. **1-800-247-8035**

U.S. Small Business Administration: Low-interest loans for homeowners, renters and business owners. To apply, call **1-800-462-9029**; for information, call **1-800-659-2955**

Social Security: Benefits for those with disabled family members and survivors (widows/widowers/children and dependent parents of the deceased). **1-800-772-1213**

American Red Cross: Mental health and spiritual counseling, food services, shelter and childcare. **1-212-219-6200** (In Manhattan) **1-877-746-4987** (Outside Manhattan)

Dept. of Justice Public Safety Officers Benefits Program: One-time monetary awards to families of public safety officers killed or permanently disabled in the line of duty. **1-888-744-6513**

WTC

**Disaster Assistance
for Victims of the
World Trade Center Attack**

FEMA

1-800-462-9029
TTY: 1-800-462-7585
(for the speech- and hearing-impaired)

New York State Crime Victims Board

1-800-247-8035
TTY: 1-800-462-7585
(for the speech- and hearing-impaired)

HOUSING ASSISTANCE

American Red Cross: Help for victims' families with mortgage and rental assistance based on need. **1-212-219-6200** (In Manhattan) **1-877-746-4987** (Outside Manhattan)

Federal Emergency Management Agency (FEMA): Grants for temporary housing, such as hotel and motel stays, and other short-term accommodations. Mortgage and rental assistance also available in cases of extreme economic hardship due to the attack. Funding for emergency cleaning or repairs to make your residence habitable. **1-800-462-9029**

U.S. Small Business Administration: Low-interest loans to homeowners and renters to repair disaster-damaged primary residences and personal property, not covered by insurance. **1-800-462-9029**. For questions regarding your application or for more information, call **1-800-659-2955**.

Department of Housing and Urban Development: Mortgage relief for those who have lost a family member in the WTC attack by waiving late fees and moratoriums on foreclosures for 90 days. Also providing guarantees for disaster-relief home loans. **1-800-217-6970**.

NY State Individual and Family Grant Program: Grants for personal property damage and losses. **1-800-462-9029**

Feathered Nest & Halstead Property Company Emergency Housing Help Center: For those displaced from their homes, a service to help find short-term, furnished housing. Some apartments are donated, but most involve a monthly rental fee. **1-212-317-7800**

MEDICAL COSTS / HEALTH & SAFETY

New York State Crime Victims Board: Reimbursement of medical bills for those injured in the WTC attack. **1-800-247-8035**

Medicare and Medicaid: **1-800-331-7767**

U.S. Environmental Protection Agency: For information regarding air quality and other environmental concerns. **1-888-283-7626**

MENTAL HEALTH SERVICES / CRISIS COUNSELING

American Red Cross, Greater New York Chapter: Spiritual and mental health counseling. **1-212-219-6200** (In Manhattan) **1-877-746-4987** (Outside Manhattan)

National Mental Health Association: Access to a database of mental health programs and therapists in NYC, and referrals in your area – regardless of ability to pay. Services may be free of charge. Counselors are also available to visit at home. **1-800-LIFENET (543-3638)**

Jewish Board of Family and Children's Services: Mental health counseling for adults and children. Initial consultation is free of charge for victims of the WTC attack and their families. **1-212-397-4250**

New York State Crime Victims Board: Reimbursement for mental health counseling. **1-800-247-8035**

Safe Horizon: Support groups for victims dealing with trauma and bereavement. **1-800-621-HOPE**

UNEMPLOYMENT INSURANCE

New York State Department of Labor: Disaster unemployment benefits for those ordinarily not covered by unemployment insurance, such as part-time and self-employed workers who have lost income due to the WTC attack. **1-888-209-8124**

New York State Crime Victims Board: Lost earnings or support due to injury or death. **1-800-247-8035**

TRANSPORTATION

American Red Cross: Grant money for transportation needs. **1-212-219-6200** (In Manhattan) **1-877-746-4987** (Outside Manhattan)

New York State's Individual and Family Grant Program: Grants for automobile repairs or replacement if no other means of transportation is available. **1-800-462-9029**

New York State Crime Victims Board: Transportation costs for medical appointments. **1-800-247-8035**

SURVIVOR BENEFITS & FUNERAL EXPENSES

Social Security Administration: Benefits for those with disabled family members and survivors, (widows/widowers, children and dependent parents of the deceased). **1-800-772-1213**

Department of Justice Public Safety Officers Benefits Program: One-time monetary awards and funeral expenses for families of public safety officers that were killed or permanently disabled in the line of duty. **1-888-744-6513**

New York State Crime Victims Board: Assistance for funeral and burial expenses. **1-800-247-8035**

American Red Cross: Coverage for funeral costs and other time-sensitive uncovered expenses, such as credit card payments. **1-212-219-6200** (In Manhattan) **1-877-746-4987** (Outside Manhattan)

TAX RELIEF

Internal Revenue Service: Victims and family members of the WTC attack may be eligible for tax breaks and extensions. **1-800-829-1040**