

New York City Is Committed to Helping Your Business.

Companies in areas affected by the World Trade Center disaster
can contact these organizations for important information.

GENERAL BUSINESS ASSISTANCE

**New York City Economic Development Corporation (EDC) & New York City
Partnership (NYCP) Hotline:** (718) 403-2220
EDC: www.newyorkbiz.com • Hotline: (866) 227-0458
Walk-in Center, 110 Maiden Lane, Manhattan

FINANCIAL ASSISTANCE

Small Business Administration (SBA):
www.sba.gov/disaster/newyorkfires.html • (800) 659-2955
Federal Emergency Management Agency (FEMA): (800) 462-9029
Revised Quarterly Tax Filing Deadlines: www.nycp.org

OFFICE SPACE: NEEDS & OFFERS FOR TEMPORARY & PERMANENT SPACE

Real Estate Board of New York (REBNY):
E-mail: spacebank@rebny.com
(Please include 24/7 contact information, square footage to lease or offer,
and any special space needs or restrictions.)
(212) 621-9502 • (212) 621-9517 • (212) 621-9527

EMPLOYMENT ASSISTANCE

Twin Towers Job Link:
www.nyc.gov/twintowersjobs
To offer jobs: (718) 630-2457
Job seekers: (718) 557-1332

GOODS & SERVICES: DONATIONS & REQUESTS

EDC & NYCP Hotline: (718) 403-2220

*World Trade Center Fund
1-800-801-8092*

*Goods & Services/Donations
+ Requests (Call)*

INFORMATION FOR NON-PROFITS

Non-Profit Coordinating Committee of New York:
www.npccny.org • (212) 502-4191 • e-mail dmeyers@npccny.org

*Web site
helping.org*

Short-term loans and financing for non-profits: Seedco • www.seedco.org

Technology assistance for non-profits: NpowerNY • www.npowerny.org • (212) 677-9622



City of New York

Rudolph W. Giuliani, Mayor
Robert M. Harding, Deputy Mayor
for Economic Development and Finance



**New York City
Economic Development
Corporation**

John S. Chalsty, Chairman
Michael G. Carey, President



**NEW YORK CITY
PARTNERSHIP**

REAL ESTATE BOARD OF NEW YORK
REBNY

Federal, State & New York City Disaster Assistance

**Individuals & Businesses Affected by the September 11, 2001
World Trade Center Disaster**

If you have housing or transportation needs, have damages to personal property, business losses or loss of employment you may be eligible for disaster assistance from the Federal Emergency Management Agency

Contact FEMA at: **1-800-462-9029**

(TTY 1-800-462-7585)

8 a.m. – 8 p.m.

7 Days a Week

If you have expenses such as medical bills, mental health counseling, funeral expenses, lost earnings or support *due to injury or loss of life*, you may be eligible for assistance under the Department of Justice Victims of Crime Act

Contact the New York State Crime Victims Board at:

1-800-247-8035

(TTY 1-888-289-9747)

24 Hours a Day

7 Days a Week

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NYPD Guide for Contractors and Building Personnel

Initial Procedure to Obtain Access:

Building owner with proof of ownership of building or right to occupy same (e.g. deed, ground lease) or building manager with management agent registration or other proof of authority to act on the owner's behalf must meet with contractor and together go to NYPD access van at Broadway and Fulton Streets. Owner, manager and contractor must also have personal photo identification. All must speak to NYPD inspector in charge, present personal ID and building credentials. Owner or managing agent will be required to sign a police release form issued by NYPD whereby owner assumes liability for the building, its contents and occupants. Upon NYPD satisfaction of proof of ownership/management authority and all photo ID, NYPD may, in its sole discretion, make arrangements with the owner and contractor and NYPD to establish a checkpoint and time for access for contractor and its crew.

Work Crew Access Procedure:

The contractor is responsible for assembling the entire work crew at the established checkpoint at the appointed time.

Each crew member must have its own photo ID, and ID establishing its employment by the contractor (including social security number).

Once NYPD has inspected and approved all ID, NYPD will escort the contractor and the entire crew to the building.

This Work Crew Access Procedure will be repeated each day access is required.

Procedure for Contractor Vehicles for Work Crews and Equipment:

The contractor is responsible for assembling all vehicles requiring access for the workday at South and Pike Streets. Contractor's crew chief will then go to the access van at Broadway and Fulton Streets and notify the NYPD inspector in charge that all vehicles are ready and waiting at South Street.

The crew chief will then ride with NYPD to South and Pike Streets where all vehicles will be inspected and all personnel ID will be checked. Upon NYPD's satisfactory inspection and approval of all vehicles and personnel, NYPD will escort the contractor's vehicles to a checkpoint at the perimeter of the restricted area. Any other personnel joining the crew at that time will have to present proper ID at that point. Contractor may be required to undergo another overall vehicle and ID check at that time. Once NYPD is satisfied and clears the vehicles and personnel for admission into the restricted area, NYPD will escort the contractor vehicle(s) to the worksite. This procedure must be followed each and every time the contractor requires vehicular access to the site.

CONTRACTORS MUST HAVE SUCCESSFULLY COMPLETED NYPD'S INITIAL PROCEDURE TO OBTAIN ACCESS BEFORE WORK CREW AND VEHICLE ACCESS WILL BE PERMITTED!

9/22/01

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HEALTH OF RESCUE PERSONNEL

What risks do human body parts found inside of exploded and collapsed buildings pose to rescue workers?

There is no threat of a general outbreak of infectious disease among workers at the site. You may be at risk for infection if you cut yourself with an object contaminated with blood, body fluids or tissue, or if these materials touch your eyes, nose or mouth or areas of broken skin. Bad odors that come from decomposing bodies, although unpleasant, are not harmful.

What should I do if I'm injured or splashed?

Immediately report to your supervisor any injuries or splashes to eyes, nose, mouth or broken skin by blood or body fluids so that appropriate medical evaluation and care can be provided. Infections can be prevented if you follow appropriate precautions.

What precautions should rescue workers take?

Do not touch bodies or body parts directly. Rescue workers who expect they might have direct contact with human remains should do the following:

- Wear heavy-duty waterproof gloves to protect against injury from sharp objects.
- Use eye protection and respirators equipped with OVAG cartridges to protect eyes, nose, and mouth from splash exposures and noxious odors.
- Wear protective garments to protect skin and clothes.
- Immediately wash hands with soap and water after removing gloves.
 - Alcohol-based hygiene products are a useful substitute only when hands are not visibly soiled.

How can my overall health be affected from exposure to decomposing remains?

Seeing decomposing remains can cause emotional trauma, grief, anger and sadness. Immediately after the disaster, it will be normal for you to feel:

- | | |
|-----------------------------|---------------------------|
| • Numbness | • Denial or shock |
| • Flashbacks and nightmares | • Grief reactions to loss |
| • Anger | • Despair |
| • Sadness | • Hopelessness |

What should a rescue worker do if he or she experiences emotional distress?

Several studies following the Oklahoma City Bombing found that many rescue and relief workers experienced emotional distress. However, many did not believe they needed help and would not seek services despite feeling emotional distress. It is important to get help by talking with family, friends, religious leaders or neighbors if you are feeling:

- Normal emotional responses such as grief, anger, guilt, shame, helplessness, hopelessness, and emotional numbness.
- Confusion, disorientation, indecisiveness, worry, shortened attention span, memory loss, and difficulty concentrating.
- Physical reactions such as tension, fatigue, edginess, difficulty sleeping, body aches or pain, nausea, change in appetite, being startled easily, change in sex drive and racing heartbeat.
- Interpersonal problems such as distrust, irritability, conflict, withdrawal, isolation, and feeling rejected or abandoned, being distant, judgmental, or over-controlling.

Or

If you experience Post-Traumatic Stress Disorder, which is less common and could include:

- Feeling as if you or the world is unreal.
- Re-experiencing the event during the day or as nightmares.
- Being frightened of leaving home or losing interest in normal activities.
- Feeling prolonged and increased anxiety, nervousness, or fear of losing control.
- Abusing drugs or alcohol.

If these feelings remain longer than a month, we urge you to seek help from medical or mental health professionals, or disaster service organizations like the American Red Cross. The following Department of Mental Health Hotlines can provide direct access to services.

English Life NET (800) 543-3638
Spanish Life NET (877) 298-3373
Chinese Life NET (877) 990-8585

Do I need to contact law enforcement about any remains found?

Yes, in the setting of a disaster, remains should be brought to the attention of appropriate law enforcement and forensic representatives for identification.