



Asbestos and Lead Complaints

**Department of Environmental Protection
59-17 Junction Boulevard
Corona, NY 11368**

The Department of Environmental Protection (DEP) handles asbestos complaints, emergencies and certifications and oversees the remediation of asbestos and lead. The agency also handles complaints, remediation and clean-up of industrial waste (oil, grease, gasoline or other explosives, paint chemicals, and wastewater).

DEP regulates stationary sources of air and noise pollution in the City. DEP is responsible for regulating toxic materials and has designed individual programs to address the problems of lead paint remediation, asbestos, hazardous materials and industrial waste. DEP enforces the part of the City Health Code which allows for inspection of remediation of lead paint. DEP also provides free testing of drinking water samples from New York City residences to determine if lead may be leaching into water from the solder, fixtures and pipes found in the plumbing of some buildings.

The Air Pollution Control Code and Local Law 76 of the New York City Charter requires property owners to notify DEP whenever asbestos is to be disturbed as part of demolition or renovation work. DEP is responsible for enforcement, training and technical review of all asbestos related projects. DEP also certifies workers, supervisors and inspectors in the asbestos abatement industry. Specifically, DEP provides information about and issues the following permits and certifications:

- Indoor Air Pollution Fact Sheet - Asbestos
- Asbestos Control Program Rules and Regulations
- Asbestos and Lead Control Program Policy and Procedures
- Application for Asbestos Handler Supervisor Certificate (Initial & Renewal)
- Application for Asbestos Handler Certificate (Initial & Renewal)
- Application for Restricted Asbestos Handler Certificate (Initial & Renewal)
- Application for Asbestos Investigator and Restricted Asbestos Investigator Certification (Initial & Renewal) ACP 5,7,8 & 9

HOW CAN THE PUBLIC ACCESS THE SERVICE?

To report any emergencies or complaints related to air, noise, hazardous materials, or asbestos call:

DEP's 24-hour Help Center at (718) DEP-HELP (718-337-4357)

Otherwise, you may contact the Bureau directly as listed below:

DEP Bureau of Air, Noise and Hazardous Materials

DEP Asbestos and Lead Control Program
59-17 Junction Boulevard, 8th Floor, Corona, NY 11368

For information about air, noise and hazardous materials please call: (718)595-4418; fax (718)595-4544

For general information about Asbestos and Lead Control Program please call: (718) 595-3730; fax (718) 595-3744

Technical Review - (718) 595-3654; Fax (718) 595-3649

Enforcement and Complaints - (718) 595-3682 - Fax (718) 595-3749

Training and Certification - (718) 595-3693 - Fax (718) 595-3776

You must file applications in person at the DEP office in Corona, Queens. Hours are Monday through Friday, 9 a.m. to 3:30 p.m.

HOW DO I APPLY FOR OR RECEIVE THE SERVICE?

To report emergencies or complaints to the Help Center, please be ready to provide the following information:

- Type of complaint (air, noise, hazardous waste, spills, asbestos, chemical fires, etc.)
- Exact address, with cross street
- Nature of the emergency
- Your name, address and phone number

HOW LONG SHOULD THIS TAKE?

DEP responds immediately to incidents involving hazardous materials (chemical fires, asbestos, spills etc.). DEP responds to emergencies and complaints of varying complexity. Problems may be as simple as an odor complaint or as complex as a chemical spill.

The certification of asbestos industry personnel takes approximately six weeks from the date of filing. The process involves filing an application, passing an exam given by DEP and issuing laminated identification cards.

For asbestos removal project approval:

- For ACP 7, same day processing. Seven day waiting period required before starting due to regulation requirement.
- For ACP 9, variance package accepted same day. There is approximately a two week waiting period to allow for a site inspection.
- For ACP 5, same day processing.
- For ACP 8, same day processing.

WHERE TO GET MORE INFORMATION:

Related services are offered by other New York City agencies:

- New York City Department of Health - (DOH) (212) BAN-LEAD (226-5323)
- New York City Housing Preservation Department - (HPD) - Complaint Center (212) 960-4800

Services delivered by other government jurisdictions:

- New York State Department of Environmental Conservation - NYSDEC (718) 482-4900

KEYWORDS:

Asbestos, corrosive, dumping, hazardous materials, hazardous spills, poison, air pollution, noise pollution, car alarm, poison, industrial waste, lead, lead paint removal, sand blasting, spill, toxic, toxic waste

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