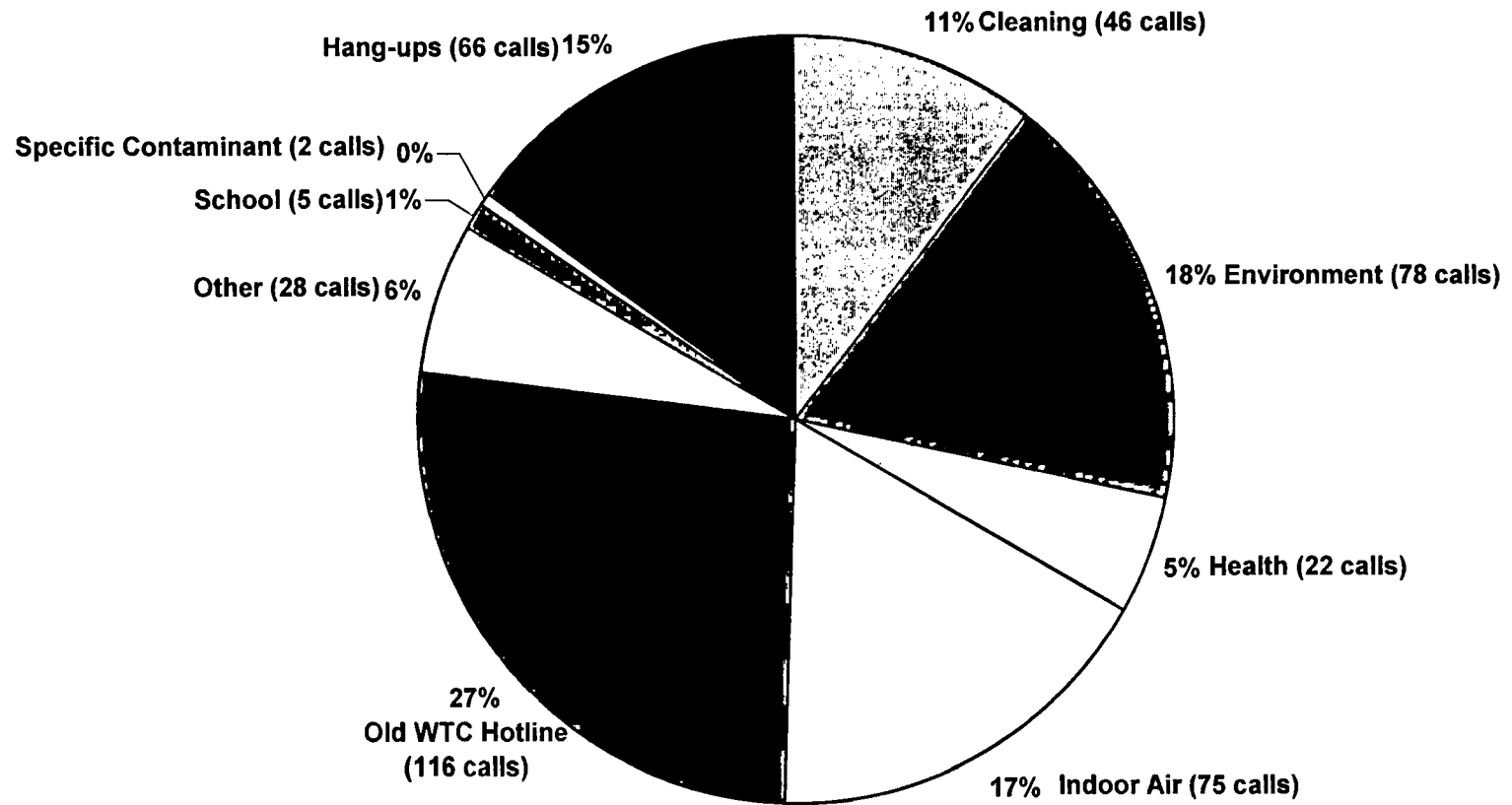


**Total Call Breakdown
(3/11 - 3/26)**



Total Calls: 438

Date	Cleaning	Environment	Health	Indoor Air	Old WTC	Other	School	Sp. Contaminants	Hang-Ups	Total	Cleaning %	Env %
11-Mar	3	6	1	15	15	0	1	0		41	7.32	14.63
12-Mar	3	11	1	7	12	3	1	0	6	44	6.82	25.00
13-Mar	4	8	0	6	7	5	0	0	11	41	9.76	19.51
14-Mar	2	5	3	11	4	3	0	0	11	39	5.13	12.82
15-Mar	6	7	5	4	16	2	0	0	10	50	12.00	14.00
18-Mar	5	4	4	5	7	1	2	1	8	37	13.51	10.81
19-Mar	5	5	1	6	10	3	0	1	13	44	11.36	11.36
20-Mar	1	4	1	3	3	4	1	0	0	17	5.88	23.53
21-Mar	5	3	2	3	13	0	0	0	5	31	16.13	9.68
22-Mar	2	11	0	2	5	3	0	0	1	24	8.33	45.83
25-Mar	8	10	3	8	13	3	0	0	1	46	17.39	21.74
26-Mar	2	4	1	5	11	1	0	0	0	24	8.33	16.67
TOTAL	46	78	22	75	116	28	5	2	66	438	10.50	17.81

Hlth %	Indoor %	Old WTC %	Other %	School %	Sp. Cont. %	Hang Ups %
2.44	36.59	36.59	0.00	2.44	0.00	0.00
2.27	15.91	27.27	6.82	2.27	0.00	13.64
0.00	14.63	17.07	12.20	0.00	0.00	26.83
7.69	28.21	10.26	7.69	0.00	0.00	28.21
10.00	8.00	32.00	4.00	0.00	0.00	20.00
10.81	13.51	18.92	2.70	5.41	2.70	21.62
2.27	13.64	22.73	6.82	0.00	2.27	29.55
5.88	17.65	17.65	23.53	5.88	0.00	0.00
6.45	9.68	41.94	0.00	0.00	0.00	16.13
0.00	8.33	20.83	12.50	0.00	0.00	4.17
6.52	17.39	28.26	6.52	0.00	0.00	2.17
4.17	20.83	45.83	4.17	0.00	0.00	0.00
5.02	17.12	26.48	6.39	1.14	0.46	15.07

Sam

Category: miscellaneous

Q. What if my landlord won't clean my apartment? *or didn't clean it adequately.*
 A. Call the City's hotline and explain the situation.

Q. Who will clean the facades and rooftops?

A. NYCDEP will remove the residual debris from rooftops and facades.

Q. How many buildings will be "cleaned" of roof/facade debris? *At this point - the*

A. The City has been studying the Lower Manhattan area; we do not yet know the perimeter of the area. The City will announce that information. *↳ The City has surveyed 4 + buildings and*

For Jane only - We have some maps indicating area probably will be south of Chambers and Frankfort Streets to Battery Park and Beaver Street, and west of Pearl Street to the Hudson River. *will be cleaning*

Q. What will is cost and when will it be done?

A. FEMA has committed \$10 million for the cleaning project for facades and rooftops. The City has not yet announced when this cleanup begins.

Do we send to these items the Sam Bason?
Forma Submission
Bid doc.

Company	Contacts	e-mail	phone	fax	Address	website
All City Answering Services	Sales Department - Attn: Ken	info@allcityanswering.com	800-669-7711	262-542-2120	620 North Barstow Waukesha, WI 53186	allcityanswering.com
Americall Communications & Messaging Systems	Sales Department	sales@americall.com	800-964-3556	800-383-3011	1502 Tacoma Avenue South Tacoma, WA 98402	www.americall.com/remote%20receptionist.htm
Ansercomm	Sales Department	sales@ansercomm.com	(800) 289-5858	856-722-8480	205 Chester Ave Moorestown, NJ 08057	www.ansercomm.com
AnservAmerica	Sales Department		(800) 980-9770	973-283-1044	1250 Rte. 23 North Butler, NJ 07405	www.anserve.com
The Answer System	Sales Department	marketing@theanswersystem.net	800-564-1995	602-231-9313	3401 East McDowell Rd, Suite B Phoenix, AZ 85008	www.theanswersystem.com
AnswerTel Corporation	Lee Reeds	answertel@answertelcorp.com	(800) 245-8383	214-349-6628	8609 NW Plaza Drive, Suite 300 Dallas, TX 75225	www.answertelcorp.com
Berkshire Communicators, Inc.	Nicole Knight	berkcomm@berkshire.net	(800) 369-3905	413-243-1273	551 Fenn St. Pittsfield, MA 01201	www.berkshirecommunicators.com
Business One	Sales Department		(877) 477-0057 (941) 209-1111	877-477-0049 941-437-1619	4426 Cleveland Ave. Fort Myers, FL 33901	www.e-Businessone.net
The Business Link	Sales Department		800-837-3078 ext 22	740-345-4639	180 Hudson Ave Newark, OH	www.businesslinkintl.com
Callstar	Sales Department	sales@callstar.net	888-860-1131	727-562-6610	PO Box 40750 St. Petersburg, FL 33743	www.call-star.com
Champaign Telephone Company	Terry U.	terry@champaigntelephone.com	(800) 337-4282	217-398-5923	1300 S. Neil St. Champaign, IL 61820	www.champaigntelephone.com
Dispatch America	Sales Department	sales@dispatch-america.com	(800) 386-2337	650-655-2697	1660 S. Amplett Boulevard, Suite 250 San Mateo, CA 94402	911desk.com
EFLS Communications	Sales Department	info@efls.net	(212) 868-1121	212-714-1453	545 Eight Ave, Ste. 401 New York, NY 10018	www.efls.net
Gage Marketing	Sales Department		800-338-5143	404-559-3487	3465 North Dessert Drive, Suite 420 Atlanta, GA 30344	www.a8ls.com
Michigan Message Center	Sales Department	sales@mmc-net.com	800-873-0444	800-873-0560	341 West Lovell Kalamazoo, MI 49007	www.mmc-net.com/tele.htm
National Telephone Answering Service	Donna		(800) 757-5636	800-757-5364	2780 Keith St., NW Suite 4 Cleveland, TN 37312	www.ntas.com
NewTel, Inc.	Joel Richards	carolannjohns@newtel.org	212-798-4000	212-798-4015	151 West 26th St, 8th Floor New York, NY 10001-6810	www.newtel.org
Phonepower, Inc.	Sandy Hott/Melissa McGowan	sah.3@ppower.com	(800) 498-1120	301-722-5033	171 N. Mechanic St. Cumberland, MD 21502- 2315	www.pppower.com

Company	Contacts	e-mail	phone	fax	Address	website
Professional Communications Messaging Service, Inc.	Jeff Giater	tas@pcmsi.com	(888) 776-2661	800-382-7320	1611 Peach St. Eerie, PA 16501	www.ncinter.net/~pcms
Proserv Inc.	Sales Department	proserv@proserv.com	800-824-2222	916-961-5522	4778 Dewey Dr. Fair Oaks, CA 95628	proserv.com
Quick Phone Telemarketing and Telemessaging	Sales Department	info@quickphone.com	800-931-1111	617-621-9525	432 Columbia St., Suite 18-A Cambridge, MA 02141-1000	www.quickphone.com
Relay Communications Center	Kevin	Info@relaycom.com	(800) 248-8330	631-727-5385	145 Griffing Ave PO Box 596 Riverhead, NY 11901	www.relaycom.com
RSVP/S'il Vous Plait Call Center Services	Sales Department		212-744-8100	212-988-1632	1501 Third Avenue New York, NY 10028	
Source One Communications	Sales Department		973-893-6400	973-893-8629	1515 Broad Street Bloomfield, NJ 07003	
South Suburban Answering & Secretarial Service	Sales Department	info@ssass.com	800-850-8090	952-884-8113	Dupont Center 9801 Dupont Ave South, Suite 250 Bloomington, MN 55431-3197	www.ssass.com
Stenocall	Sales Department	sales@stenocall.com	888-783-6622	806-744-8684	1515 Ave. J Lubbock, TX 79401	www.stenocall.com
Syntellect	Sales Department		800-788-9733	602-789-2899	16610 North Black Canyon Highway Phoenix, AZ 85053	
Telephone Concepts Unlimited aka Integrated Marketing Concepts	Jack Daddona		800-987-8770	610-437-5212	3724 Crescent Court West Whitehall, PA 18052	
Tele-Serve	Sales Department	teleserve@win.bright.net	800-428-8159	715-834-5991	409 Main Street Eau Claire, WI 54701	www.tele-serve-1.com