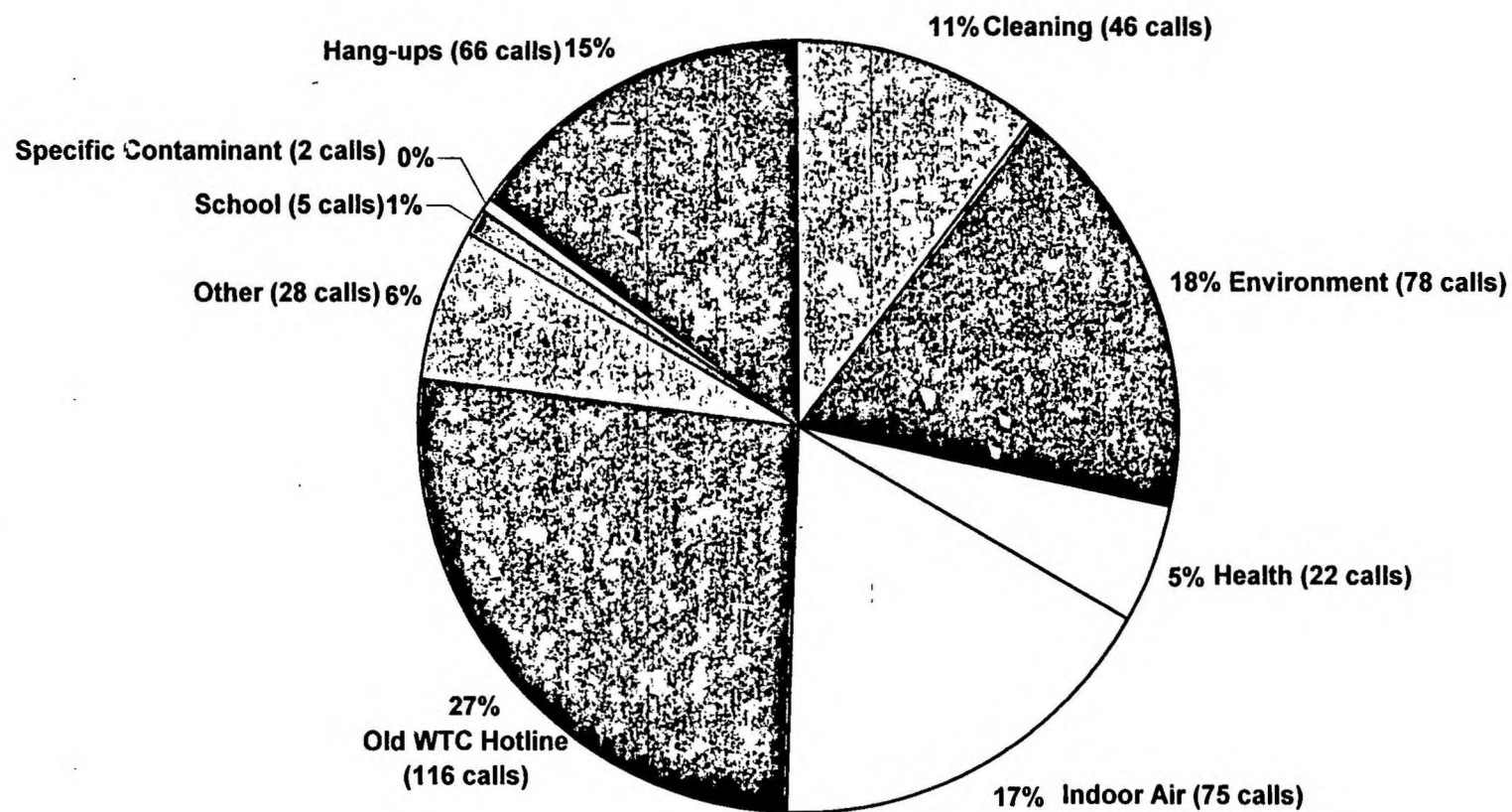


Total Call Breakdown (3/11 - 3/26)



Total Calls: 438

Date	Cleaning	Environment	Health	Indoor Air	Old WTC	Other	School	Sp. Contaminants	Hang-Ups	Total	Cleaning %	Env %
11-Mar	3	6	1	15	15	0	1	0		41	7.32	14.63
12-Mar	3	11	1	7	12	3	1	0	6	44	6.82	25.00
13-Mar	4	8	0	6	7	5	0	0	11	41	9.76	19.51
14-Mar	2	5	3	11	4	3	0	0	11	39	5.13	12.82
15-Mar	6	7	5	4	16	2	0	0	10	50	12.00	14.00
18-Mar	5	4	4	5	7	1	2	1	8	37	13.51	10.81
19-Mar	5	5	1	6	10	3	0	1	13	44	11.36	11.36
20-Mar	1	4	1	3	3	4	1	0	0	17	5.88	23.53
21-Mar	5	3	2	3	13	0	0	0	5	31	16.13	9.68
22-Mar	2	11	0	2	5	3	0	0	1	24	8.33	45.83
25-Mar	8	10	3	8	13	3	0	0	1	46	17.39	21.74
26-Mar	2	4	1	5	11	1	0	0	0	24	8.33	16.67
TOTAL	46	78	22	75	116	28	5	2	66	438	10.50	17.81

Hlth %	Indoor %	Cld WTC %	Other %	School %	Sp. Cont. %	Hang Ups %
2.44	36.59	36.59	0.00	2.44	0.00	0.00
2.27	15.91	27.27	6.82	2.27	0.00	13.64
0.00	14.63	17.07	12.20	0.00	0.00	26.83
7.69	28.21	10.26	7.69	0.00	0.00	28.21
10.00	8.00	32.00	4.00	0.00	0.00	20.00
10.81	13.51	18.92	2.70	5.41	2.70	21.62
2.27	13.64	22.73	6.82	0.00	2.27	29.55
5.88	17.65	17.65	23.53	5.88	0.00	0.00
6.45	9.68	41.94	0.00	0.00	0.00	16.13
0.00	8.33	20.83	12.50	0.00	0.00	4.17
6.52	17.39	28.26	6.52	0.00	0.00	2.17
4.17	20.83	45.83	4.17	0.00	0.00	0.00
5.02	17.12	26.48	6.39	1.14	0.46	15.07