

EPA - HOTLINE

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Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, April 30, 2002 12:09 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received (4/29/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Monday April 29, 2002.

We received a total of **13** calls during operating hours:

- 2 were about cleaning
- 4 were about the outdoor environment
- 4 were for the old WTC hotline
- 3 were "other" questions

We received **3** voicemails overnight. 1 was a question about air conditioners, 1 was regarding a health issue, and 1 was for an operator.

As of 12 noon today (Tues, April 30) we have received 1 call.

-Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170

Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, April 23, 2002 1:35 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of calls received 4/22/02

Hello everyone,

Below is a summary of the calls that were received by hotline operators Monday April 22, 2002.

We received a total of **14** calls during operating hours:

- 2 were about cleaning
- 4 were about the outdoor environment
- 2 were questions or requests for indoor air testing
- 3 was for the old WTC hotline
- 3 were "other" questions

We received **no** voicemails overnight.

As of 1:30 PM today (Tues, April 23) we have received 10 calls.

-Kara

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212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

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To fax Hotline Operators: 212-704-5170

Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, April 22, 2002 12:13 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls received 4/19/02

Hello everyone,

Below is a summary of the calls that were received by hotline operators Friday April 19, 2002.

We received a total of **16** calls during operating hours:

- 6 were about cleaning
- 3 were about the outdoor environment
- 4 were questions or requests for indoor air testing
- 1 was for the old WTC hotline
- 2 were "other" questions

We received **4** voicemails over the weekend. 1 was a question for indoor air quality, 1 was a concern for a New School dormitory located in lower Manhattan, 1 was from an operator, and 1 was a hang-up.

As of 12:08 PM today (Monday, April 22) we have received 2 calls.

-Kara

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To fax Hotline Operators: 212-704-5170

Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, April 15, 2002 11:47 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received Wednesday (4/11/02)

Good morning everyone.

Below is a summary of the calls that were received by hotline operators Friday, April 12, 2002.

We received a total of **19** calls during operating hours:
5 were about the outdoor environment
1 was about health
2 were questions or requests for indoor air testing
6 were for the old WTC hotline
5 were "other" questions

We received 3 over the weekend: 1 was a caller with a bronchial infection and had questions regarding air quality, and the other two were hang-ups.

As of 11:45 PM today (Monday, April 15) we have recieved 5 calls.

-Kara

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To fax Hotline Operators: 212-704-5170

Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Friday, April 12, 2002 12:49 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received Wednesday (4/11/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Thurs, April 11, 2002.

We received a total of **29** calls during operating hours:

- 3 were cleaning questions
- 4 were about the outdoor environment
- 5 were questions or requests for indoor air testing
- 12 were for the old WTC hotline
- 5 were "other" questions

We received 3 messages this morning from voicemail: 1 was from an hotline operator, 1 was a question regarding air quality, and 1 was a hang-up.

As of 12:45 PM today (Friday, April 12) we have recieved 1 call.

-Kara

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Gilsenan, Michael (ex)

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Thursday, April 11, 2002 12:01 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kelly McKinney (E-mail)
Subject: Summary of Calls Received Wednesday (4/10/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Weds, April 10, 2002.

We received a total of **28** calls during operating hours:

- 4 were cleaning questions
- 3 were about the outdoor environment
- 3 were about health/DOH contact
- 2 were requests for indoor air testing
- 8 were for the old WTC hotline
- 1 was a question about a specific contaminant
- 6 were "other" questions
- 1 was a hang-up

We received 3 messages this morning from voicemail: 1 was a personal call for hotline operators, and 2 were from people requesting follow up for indoor air questions.

-Liza

As of 11:55 AM today (Thursday, April 11) we have recieved 1 call.

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