

5/21/02

Re: Melanee — called
several times (last
call 5/18/02) "No Answer";
not sending an inspector
now — she shld. wait
for EPA PII # (RM)

13936
X

Name of Operator

Nicole

Date:

4/5

Time:

5:45pm

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Alot of white dust surrounding
Didn't get to levelled. Need
to know how to clean apt.

Answer:

Told her she would be send to
DEP.

Comments:

SPANISH SPEAKING; CAUSE SEVERAL
TIMES (W/ QUALITATIVE TRANSLATION) BUT COULD NOT GET
THROUGH. B. PATTON W/ H. SPANISH SPEAKER FOLLOW

Caller Information:

First Name:

PII

Address 1:

PII

Address 2:

Borough:

City

State:

Zip:

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP / Butch

DEP Reference #

429 983

4/22/02

OVER

BASED ON DISCUSSION W/ OBERMAN
71ST COUNCIL:

JUST IS ON WALL, FLOOD,
ALL OVER. A WHOLE JUST
AT HOME. PII

REFY TO FEMA FOR REIMBURS.
OF HEDVAC + ADD REPORTER.
COMMON AREA + WINDOWS
JUSTY ALSO. ADVISED, THEN,
TENANT ASSOCIATION, TO ASK
WHAT THE LANDLORD HAS DONE
+ TO ASK THEM TO DO ~~ANOTHER~~
SOMETHING. WE WILL ALSO ASK
WHAT THE LANDLORD HAS DONE
~~THE~~ WILL SEND HER NOT
FACT SHEET ON CLEANING.

43002. Per Penny it is outside of area believed to be affected
by WTC asbestos. customer should call HSD (212-824-7828)
or ~~ASH (212-286-6744)~~ 877-692-3647. Spoke to her again
430-02 b/c we got another dust complaint at same/nearby
Complex (to Catherine Ship) who said that they did get
WTC dust. Penny said ~~it~~ ^{is} James and to Catherine
Ship will be checked out. (43002).

531-02. TOLD HER THAT THE NYC
HOTLINE IS CLOSING TODAY,
+ THAT SHE SHOULD F/U
WITH EPA'S HOTLINE RE
HER INDOOR AIR, DUST ETC.
ISSUE.

NYC DEP

59-17 Junction Blvd.
Corona, NY 11368
(718)DEP-HELP Fax (718)598-4098

Service Request Inspection Detail

Report Date 04/18/2002 11:07 AM

Submitted By

Page 1

Service # 428883

Problem BWICH WTC RELATED (HOT LINE)

Address PII 1

Cross Streets PEARL ST
MADISON ST

Compass Direction

Building ID 10774

Block 00111

Lot 0100

CMB

- Rutgers
- 2 Bridges
- Computers

Location

Area

Sub-Area 103

District

Parcel

of Calls 1

Duration of Call 00:00

Call Date 04/05/2002 19:18

Taken By 4767

MORALES, JANET

Responsibility BHZ

BANHAZMAT (AIR, NOISE, HAZ. MAT)

Priority

Scheduled Date

Start Date

Inspector

Inspection Date

Due Date

☐ No Work Orders Required

Resolution Code

Resolution Date

Asset

☐ Customer Contact Req
Budget #

Avg Insp Duration

Avg Insp Days 0

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments per B. MacDonald. Translator called complainant to clarify complainant's first call - There is dust throughout her apartment and all common areas. The landlord has not done anything to clean-up and she would like an inspection. Please send an inspector (Spanish Speaking). Call after 4PM to make an appointment.

Last Name
First Name, MI
Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

4/19/02 Forwarded to
Asbestos
to make appt.

Caller Comments white dust all around SPANISH SPEAKING ONLY

There are no work orders for this service number

4/23
out of the area
'will get some info from Mark re
Two Bridge'