

Name of Operator Rose Marabetti Date: 5/2/02 Time: 10:35 AM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Out of the apt. since 9/11 - Had the apt. cleaned
Vents cleaned + air conditioner cleaned. He still seems
concerned about toxics from the WTC - (Reads all
articles etc.)

Answer:

I gave him the web site for Babco firms who
do clean ups, investigators + air testing. Also faxed
Rouine for cleaning times. Also told him that his bldg. +
adjacent bldgs. will be cleaned.

Comments:

Suggested he listen for
news (TV, newspaper) + call him again when the cleaning
of facades, etc. will start. Also will give other locations he would
like to have cleaned -

Caller Information:

First Name: PII

Address 1: 44 Trinity Place Apt. PII

Address 2: PII Borough: MAN

City: PII State: PII Zip: 10006

Phone #1: PII Phone #2: PII

(212) 833-3539 FAX

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DEP/DUH

DEP Reference # 444179

* JUST LOCATIONS ON BACK CAV'D IN
TO BE CLEANED DURING FACADE RE. CLEANING

13568
updated information
5/2/02
but 5/2/02
#14282

- ① newsstand on Rector + Trinity
- ② back of 71 Broadway - debris + dust on roof
- ③ Verizon Kiosk on Exchange Alley
- ④ 61 + 65 Broadway - a lot of dust on ledges.

Name of Operator Karen Date: 3/18/02 Time: 11:34

13568 X

Category: (circle one)

Environment

Cleaning

Health

Specific Contaminant

School

Other FAQ

Question:

Mr. Panaro would like to have his apartment checked
Air conditioning system was cleaned 3/12/02 dust visible in
area surrounding unit.

Answer:

Comments:

Mr. Panaro called 3/14/02 re: Visible dust outside of apartment.
DEP scheduled visit 3/13/02 - did not show up - Follow up w/ Astoria
inspectors - 3/19/02

Caller Information:

First Name: PII

Address 1: 44 Trinity Place Apt. PII
Rector redon

Address 2: _____

City New York State: NY Zip: 10006

Phone #1 PII Phone #2 PII

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DEP # 419246

4/4/02 Per Melaine - inspector reports that he
observed material inside the AC unit + the furnace. Per complainant
crew was coming on 4/3/02 to reclean apt. + his items

3/26/02 Re K. Ellis -
Scheduled for inspection.
Tues. 3/26/02
between 10-11; Mrs.
Panaro called on
Monday 3/25/02
CK on inspection

13372
13372

Called w/ Shelle - 3/11/02
Ref # 419246

13372

X

calls	date	time	question	answer	category	comment	status	first
13366	2/21/02	4:49:00	WTC SURVIVOR NEEDS MENTAL	GAVE FAMILY A	O		O	
13365	2/21/02	4:45:00	PERSON NEEDS 9/11 AID DUE TO	GAVE SAFE HO	O		O	
13364	2/21/02	4:22:00	CALLER NEEDS MONEY TO PAY B	GAVE SAFE HO	O		O	
13363	2/21/02	4:08:00	CALLER NEEDS WTC STATISTICS	GAVE OEM OFFE	O		O	
13362	2/21/02	3:55:00	CALLER NEEDS WTC GROUND ZE	GAVE OEM PHCE	O		O	
13361	2/21/02	3:18:00	CALLER NEEDS RED CROSS NUM	GAVE RED CRCO	O		O	
13360	2/21/02	3:05:00	CALLER NEEDS NYC MEDICAL EX	GAVE NYS MED O	O		O	

ID	Date	Time	Category	Status
13367	3/11/02 3/11/02	8:01:32 AM 11:02 AM	E-Environment Cleaning	C = Close

Question
Toxic Dust from Sept. 11 is still on neighboring buildings - who is responsible for cleanup?

Answer
DEP will be notified for an inspection of the area & Testing

Comments
Please call back w/ results of tests and recommendations for air conditioning cleanup

First Name
Adrian

Last Name
Panaro

Address1
44 Trinity Pl 6th Fl
bet. Redn + Bldg

Address2
New York

City
New York

State
NY

Zip-Code
10006

Phone1
212-833-3145
Tina Panaro

Referral Agency/Org
DEP

Referral Follow-Up
N = No Yes

Mr. Panaro was contacted by DEP to schedule a visit. He will call AM-3/12/02 for appointment. (Taryn Coleman - DEP user app). TOLD HER TO call BACK IN 1 WEEK FOR Bldg Defect (AM 3-12-02)

- 1 Mr. **PII** has had professional cleaners clean his apartment, but buildings in close proximity have not been cleaned. Dust is being circulated in the air when the wind blows. He has small children and is concerned about exposure to the dust.
- 2 He has an air conditioning unit which ~~must~~ has not been cleaned and must be removed. How can this ~~be~~ be done without recontamination to his apartment?

Locations of concern w/visible dust

61 Broadway Rear

65 Broadway Rear

46 Trinity Pl

Post Authority Garage - Greenwich + Morris

+ additional locations on Greenwich + Rector

Newstand on Trinity + Rector

Substantial Deposit

NYC DEP

59-37 Junction Blvd.
Corona, NY 11368
(718)DEP-HELP Fax (718)888-4086

Service Request Inspection Detail

Report Date 03/11/2002 03:58 PM

Submitted By

Page 1

Service # 419246
Problem BWTCH WTC RELATED (HOT LINE)
Address 44 TRINITY PL 1
10008
Cross Streets EXCHANGE ALLY
RECTOR ST
Compass Direction
Building ID 10007 Block 00019 Lot 0018 CMBD 101

Location

Area District
Sub-Area 101 Parcel

of Calls 1 Duration of Call 00:00 Call Date 03/11/2002 13:53
Taken By 7145 MAYFIELD, CHERELLE
Responsibility BHZ BANHAZMAT (AIR,NOISE,HAZ,MAT) Priority
Scheduled Date Start Date
Inspector Inspection Date
Due Date ☐ No Work Orders Required
Resolution Code Resolution Date
Asset ☐ Customer Contact Req
Avg Insp Duration Budget #
Avg Insp Days 0
Avg Insp Hrs 0
Avg Insp Mins 0

Problem Comments

Last Name PII from owner.
First Name, MI
Address
City, State/Province, ZIP/PC
☐ Foreign
Day Phone PII Evening Phone PII x Call Date 03/11/2002 13:53
Reference #

Caller Comments POSSIBLE TOXIC DUST IN NEIGHBORING BUILDING. WOULD LIKE TO KNOW WHO IS RESPONDING FOR CLEANING IT UP.
AS PER ROSE MARIBETTI FROM LOWER MANHATTAN AIR QUALITY.

There are no work orders for this service number

There are no assets

No Linked Requests for this Service Request Inspection

NYC DEP

89-17 Junction Blvd.
 Corona, NY 11368
 (718)DEP-HELP Fax (718)995-4096

Service Request Inspection Detail**Report Date** 03/13/2002 04:54 PM**Submitted By**

Page 1

Service # 419246**Problem** BWTC WTC RELATED (HOT LINE)**Address** 44 TRINITY PL 1

10008

Cross Streets EXCHANGE ALLY
RECTOR ST**Compass Direction****Building ID** 10007**Block** 00019**Lot** 0018**CMBD** 101**Location****Area****Sub-Area** 101**District****Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 03/11/2002 13:53**Taken By** 7145**MAYFIELD, CHERELLE****Responsibility** BHZ**BANHAZMAT (AIR,NOISE,HAZ.MAT)****Priority****Scheduled Date****Start Date****Inspector****Inspection Date****Due Date**☐ **No Work Orders Required****Resolution Code****Resolution Date****Asset****Avg Insp Duration**☐ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0**Problem Comments** DEP HAS NOT RECEIVED ANY INFORMATION FROM THE OWNER.

COMPLAINT HAS BEEN FORWARDED TO ASBESTOS UNIT FOR REVIEW.

Last Name**Title** MR**First Name, MI****Address**

PII

City, State/Province, ZIP/PC☐ **Foreign****Day Phone****Evening Phone**

PII

Call Date 03/11/2002 13:53**Reference #****Caller Comments** POSSIBLE TOXIC DUST IN NEIGHBORING BUILDING. WOULD LIKE TO KNOW WHO IS RESPONDING FOR CLEANING IT UP.
AS PER ROSE MARIBETTI FROM LOWER MANHATTAN AIR QUALITY.

There are no work orders for this service number

There are no assets

Fax:2127045142

***** Transmit Conf. Report *****

P.1

May 2 2002 14:54

Telephone Number	Mode	Start	Time	Page	Result	Note
98333539	NORMAL	2,14:49	4'50"	17	* O K	

Att: Tina Pararo

LNAGH
Rue

Number of Pages: 17
(in French)

Comments: Mr. Pararo - I hope you find this information useful. Please call again if you have more questions

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

Rec: _____ Date: _____

Phone: _____ Phone: (212) 221-8635

Fax: (212) 833-3539 Fax: _____

To: Adrian Pararo From: LNAGH Kaitline

City Of New York
Office of Emergency Management
Call Center
212-221-8635

City Of New York
Office of Emergency
Management

Fax

To: Adrian Panaro From: LMAQ Hotline
Fax: (212) 833-3539 Fax: _____
Phone: _____ Phone: (212) 221-8635
Re: _____ Date: _____

☐ Urgent ☐ For Review ☐ Please Comment ☐ Please Reply ☐ Please Recycle

• Comments: Mr. Panaro - I hope you find this information helpful. Please call again, if you have more questions. (Including certificates inspections, etc.; Fact sheets on how to clean house)

Number of Pages: 17
(in the count)

LMAQH
Rose

Att: Tina Panaro