

14143<sub>x</sub>

Name of Operator Rose Marabetti Date: 4/16/02 Time: 12:26 pm

**Category:** (circle one)

Environment

Cleaning

Health

Indoor Air

IAP

Specific Contaminant

School

Old WTC

Other \_\_\_\_\_

**Question:**

Insurance broker of Marra Molinelli called about  
cleaning + recleaning of air conditioner at 90 Gold Street,  
Apt. 25K.

**Answer:**

Informed her that 90 Gold St had built testing,  
Air Testing + a general clean-up-

**Comments:**

**Caller Information:**

First Name: Maggie Last Name: Garcia (America Insurance Co.)

Address 1: \_\_\_\_\_ Apt \_\_\_\_\_

Address 2: \_\_\_\_\_ Borough: \_\_\_\_\_

City Brockfield State: Conn. Zip: \_\_\_\_\_

Phone #1 (877) 864-7410 Phone #2 ( ) \_\_\_\_\_

X 230

**Follow up:**

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: DEP

DEP Reference # \_\_\_\_\_

4/18 + 10th day

Call to box

+ def info on  
VM

4/22/02

Left message on  
her VM re cleaning

air conditioning to call back with more guests.

## WTC Hotline

**From:** Greg Butler [gbutler@health.nyc.gov]  
**Sent:** Thursday, April 18, 2002 1:34 PM  
**To:** Andrew Tucker; Roger Hayes; Sandra Mullin  
**Subject:** Fwd: CBS Warning re: Air Conditioners

We responded to a media inquiry last night from CBS, who ran a story in which they interviewed air conditioner technicians claiming that air conditioners need to be torn apart to prevent the circulation of possible contaminants. DOH did NOT issue any precautions for people with air conditioners near Ground Zero. Rather I gave the reporter general tips for all New Yorkers regarding air conditioning maintenance. I told the CBS reporter the following:

- for a window unit: before an air conditioner is turned on for the first time during the summer, the filter should be changed. also, the interior of the conditioner should be wet wiped (damp cloth). If a person has a HEPA vacuum, they can vacuum the interior of the unit and the intake valve. In terms of maintenance - as indicated in the owner's manual.
- for Central Systems: regular maintenance as indicated in the owners manual

Jessica Leighton's shop is working on a factsheet. Roger, please following up with Jessica, Nancy Jeffery, and Chris D'Andrea for more information.

>>> Roger Hayes 04/18/02 12:02PM >>>

Do any of you know what this is about? I need to get back to the hotline operators ASAP. thanks

Roger

PII