

No names in
date order

14496

Name of Operator Nyles Date: 5/21 Time: 1:48

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Caller wanted to know about current
air quality in downtown area

Answer:

I advised caller to log onto website
NYC.gov or EPA.gov for current air quality
data

Comments:

Caller Information:

First Name: Last Name:

Address 1: Apt

Address 2: Borough:

City State: Zip:

Phone #1 () Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

14477

Name of Operator Rose Marabetti Date: 5/11/12 Time: 5:45 PM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

Air quality in area around Ground Zero -
wanted to know latest report

Answer:

Referred her to the USEPA + NYC DEP
websites

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City Portland State: Oregon Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14459

Name of Operator Myles Date: 5/16 Time: 4:35

Category: (circle one)

Environment Cleaning Health Indoor Air
Specific Contaminant School Old WTC Other

Question: Caller wants to know DEP contact line

Answer: I advised caller to call 1-800-DEP-HELP
Call back

Comments:

Caller Information:

First Name: _____ Last Name: _____
Address 1: _____ Apt _____
Address 2: _____ Borough: _____
City _____ State: _____ Zip: _____
Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DEP

DEP Reference # _____

14418

Name of Operator Harold Robinson Date: May 13, 02 Time: 2:15 p

Category: (circle one)

Environment	Cleaning	Health	Indoor Air.
Specific Contaminant	School	Old WTC	Other <u> </u>

Question: contractor was interested in bidding
on clean up of bldgs. below canal.

Answer: Gave him DEP # and EPA website

Comments: _____

Caller Information:

First Name: _____ Last Name: _____
 Address 1: _____ Apt _____
 Address 2: _____ Borough: _____
 City _____ State: _____ Zip: _____
 Phone #1 () _____ Phone #2 () _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO
 Referral Agency/Organization: _____
 DEP Reference # _____

14424

Name of Operator Rose Marchetti Date: 5/13/12 Time: about 3:30pm

Category: (circle one)

Environment	Cleaning	Health	Indoor Air
Specific Contaminant	School	Old WTC	Other <u> </u>

Question:

Caller complained of odor in her home

Answer:

Gave her DEP-HELP # + DUH
1-877-692-3647

Comments:

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: DEP

DEP Reference #

14416

Name of Operator Harold M. Robinson Date: May 13th Time: 2:15 p

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

male caller wanted to get info. on current
air quality in City Hall area where he works

Answer:

Gave him web site for DOA & EPA

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14318

Name of Operator Nylos Date: 5/6 Time: 2:00

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Caller wanted to if Ept.gov is website for
Current in Monitoring in Southtown area

Answer:

I advised caller that Yes that is website
for info

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14737

Name of Operator Rose Marchetti Date: 4/29/02 Time: 3:45pm

Category: (circle one)

☒ Environment	☐ Cleaning	☐ Health	☐ Indoor Air
☐ Specific Contaminant	☐ School	☐ Old WTC	☐ Other _____

Question:

Planning to move to the downtown area —
wanted general info. about air quality in area

Answer:

Gave her USEPA, DEP websites — Also suggested
that she check

Comments:

Caller Information:

First Name: PII Last Name: _____
 Address 1: _____ Apt: _____
 Address 2: _____ Borough: _____
 City: _____ State: _____ Zip: _____
 Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES ☐ NO ☒
 Referral Agency/Organization: _____
 DEP Reference # _____

14236

Name of Operator Rose Marabetti Date: 4/29/02 Time: 3:20 PM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

The City Sun — Reporter called
re information about Hotel — air quality

Answer:

Referred the reporter to OEM Press
1-718-422-4888 or 4800

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14181

Name of Operator Karen Date: 4/23/02 Time: 12:10 PM

Category: (circle one)

<u>Environment</u>	Cleaning	Health	Indoor Air
Specific Contaminant	School	Old WTC	Other _____

Question: How is Air Quality at Franklin bet. West Broadway and Church.

Answer: Ref. caller to EPA website - www.EPA.gov

Comments:

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14183

Name of Operator Rose Marabetti Date: 4/23/02 Time: 12:13 PM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

Wanted info. on air quality in
Lower Manhattan. Guided her through EPA
map.

Answer:

She picked up phone after

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14150

Name of Operator Rose Marabotti Date: 4/19/ Time: 11:20 AM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

PAP

Question:

Asked about Air Monitoring Firms - gave
her DEP website - wants to hire her own
Company -

Answer:

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: Down Town Area Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14133

Name of Operator BMAO Date: 4-18-02 Time: 11:50 AM

Category: (circle one)

Environment Cleaning Health Indoor Air
Specific Contaminant School Old WTC Other _____

Question: How CLEAN A/C? IS IT
SAFE FOR ASBESTOS?

Answer: GAVE HER ~~THE~~ TIPS FOR A/C FROM
EXTRA SECTION. TOLD HER THAT ASBESTOS
RESULTS NEAR SUBJECT ADDRESSES HAVE
BEEN PRIMARILY ^{STILL} BELOW LEGAL LIMITS. REF'D
Comments: TO FERT FOR REIMB. OF
HEPA VAC + AIR PURIFIER

Caller Information:

PII

PII

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14131

Name of Operator Rose Marabotti Date: 4/18/02 Time: 2:45pm

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Called about a food odor coming
into her apt - believe it's from the
vent of the kitchen of a nearby synagogue

Answer:

Gave her DEP HELP #

Comments:

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: _____

DEP Reference # _____

14089

Name of Operator SAVERN Date: 4/16 Time: 11:56

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

Was my building clear?

Can I open my windows

What is the Air Quality today?

Answer:

Building is on DEP LOG. There was some ACM
it was clear and General Cleanup, yes you can
open the windows for Air Quality EPA.GOV.

Comments:

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP

DEP Reference # _____

14090

Name of Operator SAVERN Date: 4/16 Time: 11:10

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

OUTDOOR AIR QUALITY

Answer:

WWW.NYC.GOV-DEP

Comments:

Caller Information:

NO NAME

First Name:

Last Name:

Address 1:

Apt

Address 2:

Borough:

City

State:

Zip:

Phone #1 ()

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP

DEP Reference #

13862

Name of Operator Reena Date: 4/2/02 Time: 2:45

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other Testing Results

Question:

The secretary of a company that does testing called - they want
to know where to send the information for 115 Broadway.

Answer:

Provided the following information

DEP-Asbestos Unit 8th floor, 59-17 Junction Blvd

Corona, NY 11368

Call 718-595-3718

Comments:

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt. _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES

NO

Referral Agency/Organization: DEP

DEP Reference # _____

13861

Name of Operator Reena Date: 4/2/02 Time: 3 pm

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

He's a contractor who wants to know what the regulations
there are regarding cleaning the facade of a building.

Answer:

Rose is looking into this.

Comments:

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

~~YES~~

NO

Referral Agency/Organization: DEP

DEP Reference # _____

4/6/02
Answered him &
Call Mr.
Rada Krishnan
83718

13637

Name of Operator Rose Macabetti Date: 3/21/02 Time: 2:10pm

Category: (circle one)

Environment

old WTC
Cleaning

Indoor Air
Health

Specific Contaminant

School

Other

Question:

Did DEP tell St. Paul's Chapel to close to do the clean up of the outside? Trinity Church, which runs St. Paul's, said they were told to shut down this church now to do the cleanup. (Inside ledg. story)

Answer:

Said I would check—but I believed that no deadline was given—

Comments:

Woman says she is a volunteer at St. Paul's

Caller Information:

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Manissa -

Referral Agency/Organization:

DEP reference #

3/21/02

I called her back with info. about the issue—DEP

superior on 2/14/02 advising them to do an assessment + cleanup. NO time frame was given

Name of Operator M. Nardiello Date: 3/12/02 Time: 1:56 PM 13425

Category: (circle one)

Environment

Cleaning

Health

Specific Contaminant

School

Other _____

Question:

Luggage left at U.S. Embassy Suite Hotel.
during Sept. 11 attack, covered with dust, etc. Now is luggage
available for pick-up. Is it safe? Items were HEPA
vacuumed.

Answer:

Gave call to Mr. Welsh U.S. Public
Health Service. He said clothing can be dry cleaned
again and said items are safe.

Comments:

Caller concerned about asbestos, dioxins,
contaminants, and metals.

Caller Information:

— caller did not leave a name or other
information when
asked.

First Name: _____ Last Name: _____
Address 1: _____ Apt. _____
Address 2: _____
City _____ State: _____ Zip: _____
Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

X DEP B.O.H

Mr. Welsh answered questions posed
by caller about toxins, etc. concerning luggage
WTC debris exposure.