

Avaltroni, Robert

From: Raffo, Barbara (ex)
Sent: Thursday, May 09, 2002 1:14 PM
To: Avaltroni, Robert
Subject: FW: Potential bidders for call center

From: Raffo, Barbara (ex)
Sent: Thursday, May 09, 2002 1:10 PM
To: Maldonado, Jane
Subject: FW: Potential bidders for call center

From: Jennifer Mandel[SMTP:jmandel@health.nyc.gov]
Sent: Thursday, May 09, 2002 12:50 PM
To: barbarar@dep.nyc.gov
Cc: Jim Miller; Ron Bergmann
Subject: Potential bidders for call center



vendors for live
operator serv...

Hi,

Attached is the list of companies that received the RFP for Live Operator Service. I've highlighted in yellow the 5 companies that are most likely to submit a proposal.

-Jennifer

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New York, NY 10013

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Environmental
Protection**

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Corona, New York
11368-5107

**Joel A. Miele Sr., P.E.
Commissioner**



www.nyc.gov/dep

(718) DEP-HELP

Company	Contacts	e-mail	phone	fax	Address	website
All City Answering Services	Sales Department - Attn: Ken	info@allcityanswering.com	800-669-7711	262-542-2120	620 North Barstow Waukesha, WI 53186	allcityanswering.com
Americall Communications & Messaging Systems	Sales Department	sales@americall.com	800-964-3556	800-383-3011	1502 Tacoma Avenue South Tacoma, WA 98402	www.americall.com/remote%20receptionist.htm
Ansercomm	Sales Department	sales@ansercomm.com	(800) 289-5858	856-722-8480	205 Chester Ave Moorestown, NJ 08057	www.ansercomm.com
AnservAmerica	Sales Department		(800) 980-9770	973-283-1044	1250 Rte. 23 North Butler, NJ 07405	www.anserve.com
The Answer System	Sales Department	marketing@theanswersystem.net	800-564-1995	602-231-9313	3401 East McDowell Rd, Suite B Phoenix, AZ 85008	www.theanswersystem.com
AnswerTel Corporation	Lee Reeds	answertel@answertelcorp.com	(800) 245-8383	214-349-6628	8609 NW Plaza Drive, Suite 300 Dallas, TX 75225	www.answertelcorp.com
Berkshire Communicators, Inc.	Nicole Knight	berkcomm@berkshire.net	(800) 369-3905	413-243-1273	551 Fenn St. Pittsfield, MA 01201	www.berkshirecommunicators.com
Business One	Sales Department		(877) 477-0057 (941)209-1111	877-477-0049 941-437-1619	4426 Cleveland Ave. Fort Myers, FL 33901	www.e-Businessone.net
The Business Link	Sales Department		800-837-3078 ext 22	740-345-4639	180 Hudson Ave Newark, OH	www.businesslinkintl.com
Callstar	Sales Department	sales@callstar.net	888-860-1131	727-562-6610	PO Box 40750 St. Petersburg, FL 33743	www.call-star.com
Champaign Telephone Company	Terry U.	terry@champaigntelephone.com	(800) 337-4282	217-398-5923	1300 S. Neil St. Champaign, IL 61820	www.champaigntelephone.com
Dispatch America	Sales Department	sales@dispatch-america.com	(800) 386-2337	650-655-2697	1660 S. Amplett Boulevard, Suite 250 San Mateo, CA 94402	911desk.com
EFLS Communications	Sales Department	info@efls.net	(212) 868-1121	212-714-1453	545 Eight Ave, Ste. 401 New York, NY 10018	www.efls.net
Gage Marketing	Sales Department		800-338-5143	404-559-3487	3465 North Dessert Drive, Suite 420 Atlanta, GA 30344	www.a8ls.com
Michigan Message Center	Sales Department	sales@mmc-net.com	800-873-0444	800-873-0560	341 West Lovell Kalamazoo, MI 49007	www.mmc-net.com/tele.htm
National Telephone Answering Service	Donna		(800) 757-5636	800-757-5364	2780 Keith St., NW Suite 4 Cleveland, TN 37312	www.ntas.com
NewTel, Inc.	Joel Richards	carolannjohns@newtel.org	212-798-4000	212-798-4015	151 West 26th St, 8th Floor New York, NY 10001-6810	www.newtel.org
Phonepower, Inc.	Sandy Hott/Melissa McGowan	sales@ppower.com	(800) 498-1120	301-722-5033	171 N. Mechanic St. Cumberland, MD 21502- 2315	www.ppower.com

Company	Contacts	e-mail	phone	fax	Address	website
Professional Communications Messaging Service, Inc.	Jeff Slater	tas@pcmsi.com	(888) 776-2661	800-382-7329	1611 Peach St. Eerie, PA 16501	www.ncinter.net/~pcms
Proserv Inc.	Sales Department	proserv@proserv.com	800-824-2222	916-961-5522	4778 Dewey Dr. Fair Oaks, CA 95628	proserv.com
Quick Phone Telemarketing and Telemessaging	Sales Department	info@quickphone.com	800-931-1111	617-621-9525	432 Columbia St., Suite 18-A Cambridge, MA 02141-1000	www.quickphone.com
Relay Communications Center	Kevin	Info@relaycom.com	(800) 248-8330	631-727-5385	145 Griffing Ave PO Box 596 Riverhead, NY 11901	www.relaycom.com
RSVP/S'il Vous Plait Call Center Services	Sales Department		212-744-8100	212-988-1632	1501 Third Avenue New York, NY 10028	
Source One Communications	Sales Department		973-893-6400	973-893-8629	1515 Broad Street Bloomfield, NJ 07003	
South Suburban Answering & Secretarial Service	Sales Department	info@ssass.com	800-850-8090	952-884-8113	Dupont Center 9801 Dupont Ave South, Suite 250 Bloomington, MN 55431-3197	www.ssass.com
Stenocall	Sales Department	sales@stenocall.com	888-783-6622	806-744-8684	1515 Ave. J Lubbock, TX 79401	www.stenocall.com
Syntellect	Sales Department		800-788-9733	602-789-2899	16610 North Black Canyon Highway Phoenix, AZ 85053	
Telephone Concepts Unlimited aka Integrated Marketing Concepts	Jack Daddona		800-987-8770	610-437-5212	3724 Crescent Court West Whitehall, PA 18052	
Tele-Serve	Sales Department	teleserve@win.bright.net	800-428-8159	715-834-5991	409 Main Street Eau Claire, WI 54701	www.tele-serve-1.com