

Avaltroni, Robert

From: Gilsenan, Michael
Sent: Tuesday, April 02, 2002 4:20 PM
To: Avaltroni, Robert; Radhakrishnan, Krish
Subject: FW: Summary of calls received at the hotline on 4/1/02

FYI

—Original Message—

From: Gilsenan, Michael
Sent: Tuesday, April 02, 2002 4:07 PM
To: Sturcken, Charles 001; Chapin, Diana 001
Subject: FW: Summary of calls received at the hotline on 4/1/02

—Original Message—

From: WTC Hotline [<mailto:WTCHotline@otbnyc.com>]
Sent: Tuesday, April 02, 2002 2:25 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Laurel Blatchford (E-mail); Lee Itan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kelly McKinney (E-mail)
Subject: Summary of calls received at the hotline on 4/1/02

Charlie- FYI to date the WTC Hotline has rec'd 546 calls. DEP has rec'd 60 referrals from the Hotline; 53 have been resolved and 7 are in progress. In all 53 cases so far no visible debris was observed. Prior to the establishment of the WTC hotline DEP HELP rec'd 99 calls (since Senator Clinton's Hearing on 2/11). In 98 cases no visible debris was observed. IN the other case DEP was able to sample and the results were positive. DEP verbally requested a cleanup and the landlord complied.
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Hello Everyone,

Below is a summary of the calls that were received by hotline operators Monday, April 1:

We received a total of 21 calls during operating hours
1 was about cleaning
3 were about the environmental conditions in lower Manhattan
2 were potential requests for indoor air testing
10 were for the old WTC hotline
2 were "other" questions
3 were hang-ups

We received 1 voicemail which was a hang-up.

-Kara

As of 2:20 pm today (Tues, April 2) we received 8 calls.

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170