

13997

Name of Operator SAVERN Date: 4/10 Time: 12:07

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

AIR MONITORING RESULTS FOR HER
LOCATION. HAS BEEN HAVING HEALTH
PROBLEMS; WANTS TO BE ON LIST FOR
INDOOR AIR.

Answer:

DEP WILL GET BACK TO YOU. TOLD
HER WOULD PUT HER ON LIST FOR INDOOR
AIR. REF'D HER TO FEMA TO GET HER A VAC
CHAY AIR MONITORING; SENT HER DOH CLEAN UP

Comments:

THANKS

PROTOCOLS

(BEM 4-11-02)

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

54 CATHERINE ST
INR

Apt

PII

Address 2:

Borough:

M

City

State:

Zip:

10038

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP

DEP Reference #

DOH INDOOR
AIR

113479.

Name of Operator SAVERN Rollins Date: 3/14 Time: 11:05

1AQ

Category: (circle one)

Environment

Cleaning

Health

Specific Contaminant

School

Other IN-DOOR AIR QUESTION

Question:

I LIKE DOH TO DO IN DOOR AIR TEST IN HER
BUILDINGS

Answer:

Someone will call you back

Comments:

Caller Information:

First Name: PII Last Name: PII

Address 1: 80 Northmoore St Apt PII

Address 2: _____

City NY State: NY Zip: 10013

Phone #1 PII Phone #2 (____) _____

3/14

6:30
called
back
left
message

RH

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization: DOH

IAQ
14594

Name of Operator A. TITUS, JR. Date: 5/30 Time: _____

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

IAQ

Question:

When is the KPA hotline as going
to be launched? And can I get KPA

Answer:

The hotline supposed to be up by the
end of May, 1st week of June. The EPA website
is ^{www} EPA.GOV

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

N/A

Apt

Address 2:

Borough:

City

NY

State:

NY

Zip:

10011

Phone #1 ()

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

EPA

DEP Reference #

Name of Operator Bmax Date: 5-8-02 Time: 12:00 14354

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

LL DONE NOTHING. APARTMENT
EXTREMELY DIRTY, MUCH DEBRIS

Answer:

ADVISED THEY WOULD BE FORWARDED
TO EPA FOR INDOOR AIR ~~TEST~~ CLEANING
+ TESTING. ALSO ADVISED THEIR
R+R WILL BE CLEANED FIRST.
(THEY ON LIST)

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

125 CEDAR ST

Apt

PII

Address 2:

Borough:

City

State:

Zip:

Phone

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

EPA

DEP Reference #

RENIAL
AKA NO
LIBERTY

14501

Name of Operator Lukessa Date: 5/21/02 Time: 11:33 AM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

IAQ

Question:

Terrace needs to be cleaned.
How do I go about getting it
cleaned.

Answer:

would find out if Bldg is on the list
to be cleaned and Terrace will be cleaned
as EPA indoor air which will be posting 800 #
Stay tuned !!!

Comments:

caller said that she isn't home much but
she needs to have Terrace cleaned too much dust
on Terrace. She's afraid to clean.

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

333 Pearl Street
South Bridge Towers

Apt:

PII

Address 2:

Borough: Manhattan

City:

Manhattan

State:

NY

Zip:

10038

Phone #1:

PII

Phone #2 () _____

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP EPA

DEP Reference # _____

13486

1A Q

Name of Operator R Hayes Date: 3/14 Time: 12:15

Category: (circle one)

Environment

Cleaning

Health

Specific Contaminant

School

Other _____

Question:

Has asthma - How to clean her
apt - every time she goes there she gets
throat irritation, coughing

Answer:

Told her DOH recommendation
for cleaning

Comments:

She's interested in air testing
when / if available in the future

Caller Information:

First Name: PII Last Name: PII

Address 1: 80 Beekman Apt PII

Address 2: _____

City NY State: NY Zip: 10038

Phone #1 PII Phone #2 (____) _____

DEP
mt

4:30 final
to call her
back to
tell her I have
info from DEP
not wrong
#

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

13487

Name of Operator Myles Date: 3-14-02 Time: 12³⁰ pm

IAQ?

Category: (circle one)

Environment

Cleaning

Health

Specific Contaminant

School

Other _____

Question:

Caller wanted to know about air quality
in her area of residency

Answer:

~~unanswer~~ We are only monitoring the lower
manhattan area, but rest assure that your area's
air quality is fine

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

15 W. 75th St

Apt

PII

Address 2:

City

State:

Zip:

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

IAQ
1573

Name of Operator Karen Date: 5/29 Time: 1:10

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Apartment Cleaning & Testing

Answer:

Call after 6/1 EPA Hotline or register
online - www.epa.gov After 6/1

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

133 Watts St

Apt

PII

Address 2:

Borough:

Manh

City

New York

State:

NY

Zip:

10013

Phone #1

PII

Phone #2

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

EPA

DEP Reference #

13686

Name of Operator Myles Date: 3/23/02 Time: 12

(IAQ)

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

Caller wanted to know who will
conduct "TASK FORCE" for Indoor Air
quality testing

Answer:

I advised caller that "DOH" will
conduct "IAQ" affiliated with "DEP"
but no date has been set as of yet

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

9 Pine St

Apt _____

Address 2:

Borough:

City

State:

Zip:

Phone #1

PII

Phone #2 (____)

3/27
Roger will
call her
3/28

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

RH
3/27

14184

Name of Operator Indira/Karen Date: 4/23 Time: 2:10

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Call for Air Quality for indoor
Air at

Answer:

WWW.NYCGOV/DEP - DOH - Cleaning Procedures
WWW.EPA.GOV - LATEST AIR MONITORING DATA

Comments:

Caller Information:

First Name: PII Last Name: PII

Address 1: 42 Broadway Apt

Address 2: Borough: MANH.

City: NYC State: NY Zip: 10004

Phone #1: PII Phone #2: PII

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DOH

DEP Reference #

14106
X (see facade/1501)

Name of Operator Reena Date: 4/17/02 Time: 12³⁰

Category: (circle one)

Environment Cleaning Health Indoor Air
Specific Contaminant School Old WTC Other ✓

Question:

- ① - Asked questions ^{her building is} Regarding making sure in compliance with standards for buildings
- ② want to be added to getting cleaning done for exteriors of building - are they on the list of 200? (in terms of air quality, cleaning etc.)

Answer:

REFERRED HER TO EPA WEB SITE FOR STANDARD - ~~TESTING~~ VARIOUS; SOME OF THESE ARE UNCLEAR AS TO WHETHER THEY CAN APPLY TO INDOOR SO GAVE EPA TEL NO. * ALSO EXPLAINED ASB. 708/4442 RE-ENTRY STANDARD. FAXED FACT SHEET ON CLEANING OF HOMES.

Caller Information:

First Name: PII Last Name: PII
Address 1: 261 Broadway Apt: PII
Address 2: _____ Borough: _____
City: NY State: NY Zip: 10007
Phone #1: PII Phone #2: PII

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DOH - IAQ LIST
DEP Reference # _____

* 1-888-288-7626 (NOT OPERABLE ALO 4/17/02; ADVISED CLIENT)

14510

Name of Operator Leeharg Date: 5/21 Time: 3:05

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

ITAP

Question:

Caller has been experiencing
Respiratory Upset Constant coughing, caller
is a runner and experiences burning sensations

Answer:

I told caller to visit Doctor and
Caller wants to be added to EPA list
I advised caller to stay insured for 80%

Comments:

Caller wants to be documented

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

558 Broome St

Apt:

PII

Address 2:

Borough:

City

NYC

State:

NY

Zip:

10013

Phone #1:

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

14451

Name of Operator Rose Marabetti Date: 5/15/02 Time: 5:40pm

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

EPA

Specific Contaminant

School

Old WTC

Other _____

Question:

Caller would like the air in her apt tested
and a clean-up done. (Says it was cleaned professionally,
but she still has fears.)

Answer:

Told her to stay tuned for when EPA
Indoor cleaning will start

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

375 South End Avenue

Apt

PII

Address 2:

Borough:

MAN.

City

NYC

State:

Zip:

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

EPA

14541

Name of Operator R. Maubeth Date: 5/24/02 Time: 3:20 PM

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

IAQ

Specific Contaminant

School

Old WTC

Other _____

Question:

FEMA called re a Tenant at
105 Duane St. - Mrs. Linda Burdick, who
claims apt. was not cleaned properly, W/ EPA
Tests done, etc.

Answer:

Mr. Krosch Rad. To call her back - per McGibben

Comments:

Mrs. Barbara Darr from FEMA called for this
Tenant

Caller Information:

First Name: PII Last Name: PII

Address 1: 105 Duane St. Apt _____

Address 2: _____ Borough: MAN.

City: NYC State: NY Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DEP / EPA

DEP Reference # _____

14191

Name of Operator Karn Date: 4/23 Time: 6:55

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

① Caller has concerns about air quality in his apt.
② Would like indoor air quality tested - ③ What is
the air quality in the general area like?

Answer:

No info provided by Bldg - check w/ Bldg Mgmt.
Please Will place on list w/ health dept. for IAQ
The air quality has generally been good - refer
to EPA.gov - for air monitoring results.

Comments:

Caller Information:

First Name: PII Last Name: PII

Address 1: 45 Wall St Apt: PII

Address 2: _____

Borough: Manh

City New York State: NY Zip: 1

Phone #1 PII Phone #2 () _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DOT

DEP Reference # _____

© R4 J257

Name of Operator

BMAED

Date:

5-1-02

Time:

12:45

14263

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

UNEASY ABOUT BREATHING;
ALSO WANTS TO BE ON
LIST FOR INDOOR AIR
QUALITY

Answer:

R. HAYES OF JCH WILL CALL

HIM; WE WILL GET HIM

ON THE IAQ LIST

Comments:

THRU PENNY OF DEP

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

170 JOHN ST.

Apt

PII

Address 2:

Borough:

City

State:

Zip:

10038

Phone #1 ()

Phone #2 ()

PII

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

IAQ
14408

Name of Operator

Nyels

Date:

5/13

Time:

11:34

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Caller wants to register for EPA Cleaning

Answer:

I took callers info to refer to EPA for Cleaning

Comments:

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

14-16 WOOSTER

Apt

PII

Address 2:

Borough:

City

State:

Zip:

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

EPA

DEP Reference #

Add address,

13381

IAQ

13381

INDOOR AIR

calls	date	time	question	answer	category	comment	status	first
13366	2/21/02	4:49:00	WTC SURVIVOR NEEDS MENTAL	GAVE FAMILY A	O		O	
13365	2/21/02	4:45:00	PERSON NEEDS 9/11 AID DUE TO	GAVE SAFE HO	O		O	
13364	2/21/02	4:22:00	CALLER NEEDS MONEY TO PAY B	GAVE SAFE HO	O		O	
13363	2/21/02	4:08:00	CALLER NEEDS WTC STATISTICS	GAVE OEM OFFE	O		O	
13362	2/21/02	3:55:00	CALLER NEEDS WTC GROUND ZE	GAVE OEM PHCE	O		O	
13361	2/21/02	3:18:00	CALLER NEEDS RED CROSS NUMB	GAVE RED CRC	O		O	
13360	2/21/02	3:05:00	CALLER NEEDS NYC MEDICAL EX	GAVE NYS MED	O		O	

ID	Date	Time	Category	Status
13367	3/11/02	8:01:32 AM 11:30	Environment	C = Close

Question
Husband works at 80 Maiden Lane. Wants to know if the building has been checked for air quality

Answer
Info on testing was given. Requested ask the building manager on testing the air tests done on the building.

Comments
Info on cleaning in vent.

PII

First Name
80 MAIDEN LANE

Last Name

Address1
Address2
City
New York

State
Zip Code

Phone1
PII

Referral Agency/Org
Dep D.O.H

Referral/Follow-Up
N = No

J.F.

(IAQ)

5-12-02 11:05 AM 14350

SMAN

Name of Operator _____ Date: _____ Time: _____

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

HEART CONDITIONS, DIABETES,
SMELLED "FUNGUS" THEN "SMOKE,"
HAD BURNING OF EYES; SHORTNESS OF
BREATH. ALL POST 9-11 AND "NEVER"
HAD THESE PROBLEMS BEFORE.
NO REAL JUST CONDITION, NOW.
AIR IS BETTER NOW. CLEANED AIR.

Comments:

USING AN AIR FILTER ALREADY.
APARTMENT CLEANED UP ALREADY BY
HANDLER.

Caller Information:

First Name:

PII

Last Name:

PII

Address 1:

46 MADISON

Apt

PII

Address 2:

Borough:

City

State:

Zip:

Phone #1

PII

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

JOH

DEP Reference #

ADD TO HER
SHE SHOULD
CONSULT W/ HER
M.D. + SHE
WILL BE AT
ON IAQ
LIST.