

CLEAR - BRTG. IN DEP
FILE (448 HAS DEP ISSUES)

13936
X

Name of Operator Nicole Date: 4/5 Time: 5:45pm

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Alot of white ^{dust} ^{surrounding} ~~plum~~ ^{plum} ~~surrounding~~
Didn't get to Lovelland. Need
to know how to clean apt.

Answer:

Told her she would be send to
DEP.

Comments:

SPANISH SPEAKING; ~~CAUSED SEVERAL~~
~~FEARS (W/ QUALITABLE TRANSLATION) BUT COULD NOT GET~~
~~THROUGH. B. PATTON W/ H. SPANISH SPEAKER FOLLOW~~

Caller Information:

First Name: PII Last Name: PII
Address 1: 15 St James Place Apt PII
Address 2: _____ Borough: Manh
City: _____ State: _____ Zip: _____
Phone #1: PII Phone #2: () _____

Follow up:

Referral/Follow-Up Needed? (circle one)

Referral Agency/Organization:

DEP Reference #

4/22/02

YES NO
DEP / Butch
429 983

OVER

BASED ON TRANSLATION
FUT (TUNING):

divd.	11398	HELP Fax (7)	Report Date	0
Service #	426	Problem	Address	11
EV			Cross Streets	
Compass Directi				

DUST IS ON WALL, FLOOR,
ALL OVER. A WHOLE DUST.
AT HOME. 15 ST. JAMES.
REFY TO FEMA FOR REIMBURS.
OF HEDVAC + AIR PURIFIER.
COMMON AREA + WINDOWS
DUSTY ALSO. ADVISED, THEN,
TENANT ASSOCIATION, TO ASK
WHAT THE LANDLORD HAS DONE
+ TO ASK THEM TO DO ~~ANOTHER~~
SOMETHING. WE WILL ALSO ASK
WHAT THE LANDLORD HAS DONE
~~THE~~ WE WILL SEND HER NOT
FACT SHEET ON CLEANING.

43002. per Penny it is outside of area believed to be affected
by WTC asbestos. customer should call HRO (212-824-4828)
or BOH (212-20-4444) 877-692-3647. Spoke to her again
430-02 b/c we got another dust complaint at same/nearby
Complex (to Catherine Ship) who said that they did get
WTC dust. Penny said ~~at~~ 15th James and to Catherine
Ship will be checked out. (430-02). OVER →

300 BBA-100A

5-31-02. TOLD HER THAT THE NRC
HOTLINE IS CLOSING AND
THAT SHE SHOULD CONTACT THE
UPCOMING EPA HOTLINE
(#TBA) ~~AND~~ ~~FOR~~ FOR
HER INDOOR AIR ISSUE.