

IAQ
no callers' Names;
put in date order
of call received

14391
(JAL)

Name of Operator Nyles Date: 5/10 Time: 1:20

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

Caller wanted to know how to register
for EPA for cleanup

Answer:

I advised caller that they can register with
us and we would refer address to EPA

Comments:

Caller refused to give address, said she will
wait for EPA to post hotline # of their own.

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14486

Name of Operator Nyle Date: 5/20 Time: 1:38

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

IAQ

Question: Caller wanted to know when will EPA
start cleaning in lower Manhattan area

Answer: I advised caller that projected date
is June 1st

Comments:

Caller Information:

First Name: _____ Last Name: _____
Address 1: _____ Apt _____
Address 2: MA Borough: _____
City _____ State: _____ Zip: _____
Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14380

Name of Operator Karen Date: 5/9 Time: 3:10

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other

Question:

Client from 377 Rector concerned
about Air Quality -

Answer:

Ref to EPA.gov - for daily updates -
call for Cleanup + Testing after May 30th

Comments:

Caller Information:

First Name:

PII

Last Name:

Address 1:

FEMA

Apt

Address 2:

Borough:

City

State:

Zip:

Phone #1

(301) 209-4319

Phone #2 ()

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

EPA

DEP Reference #

14222

Name of Operator Sherbreina Date: 4/26/02 Time: 11:00

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question: Grandmother who is concerned about the indoor air in the Goldman Sachs building where her granddaughter works.

Answer: Told her we only have information on outdoor air. Contact Goldman Sachs or building management for information on their specific building.

Comments: Did not want to leave name or address.

Caller Information:

First Name: _____ Last Name: _____

Address 1: _____ Apt _____

Address 2: _____ Borough: _____

City _____ State: _____ Zip: _____

Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: _____

DEP Reference # _____

14173

Name of Operator Reena Date: 4/22/02 Time: 3:30

Category: (circle one)

Environment	Cleaning	Health	<u>Indoor Air</u>
Specific Contaminant	School	Old WTC	Other _____

Question:

Wanted to know if her building had been tested

Answer:

-it has and Chris D'Andrea will ~~return~~ follow-up
with the results of the air testing

Comments:

Caller Information:

First Name: PII Last Name: _____
 Address 1: 70 Battery Place Apt _____
 Address 2: _____ Borough: _____
 City _____ State: _____ Zip: _____
 Phone #1 PII Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DOH - Chris

DEP Reference # _____

Name of Operator Karen Ellis Date: 3/26/02 Time: 4:40

13748

Category: (circle one)

Environment

Cleaning

Health

Indoor Air

Specific Contaminant

School

Old WTC

Other _____

Question:

~~Retention~~ Caller would like to have the indoor air quality checked. Employees coughing + sneezing / Not given office space was properly cleaned / Windows were cleaned with windex

Answer:

According to DEP records - General Cleanups were conducted - no air tests.

Comments:

Is there any recourse? ~~affroner~~ has not been responsive to their complaints.

Caller Inform:

First Name:

PII

Last Name:

Address 1:

101 Maiden Lane

Apt

PII

Address 2:

Mint Lease Productions

Borough:

Manh.

City

New York

State:

NY

Zip:

10038

Phone #1

PII

Phone #2 (____)

Follow up:

Referral/Follow-Up Needed? (circle one)

YES

NO

Referral Agency/Organization:

DEP Reference #

13732

Name of Operator Juliana Grace Date: 3/26/02 Time: 12²⁰ pm

Category: (circle one)

Environment Cleaning Health Indoor Air
Specific Contaminant School Old WTC Other _____

Question: Caller wanted to know whether any testing (Health) was done on people in disaster area

Answer: I would give her name and # to the proper Agency. She didn't want to leave her personal info. So I gave her DOH # and informative web sites

Comments: Caller was given the DOH # and didn't want to leave her name.

Caller Information:

First Name: _____ Last Name: _____
Address 1: _____ Apt: _____
Address 2: _____ Borough: _____
City: _____ State: _____ Zip: _____
Phone #1 (____) _____ Phone #2 (____) _____

Follow up:

Referral/Follow-Up Needed? (circle one) YES NO
Referral Agency/Organization: DOH
DEP Reference # _____

RH
3/27

IAQ

~~Environment~~

Health

School

Other INDOOR AIR

Question: WHAT'S THE AIR QUALITY IN ~~your~~ my AREA IN/OUTSIDE of my BUILDING.

Answer: OUTSIDE AS ~~9/8~~ 3/10/02 = LOG

Comments: Will call back for in-door ~~test~~ ^{result}.

First Name: _____ Last Name: _____

Address 1: 355 SD. END AVE Apt

Address 2: _____

City NYC State: NY Zip: 10080

Phone #1 () _____ Phone #2 () _____

Referral/Follow-Up Needed? (circle one) YES NO

Referral Agency/Organization: DEP DOH

DEP Reference # _____