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Ⓟ WORLD TRADE CENTER

Hoffer

October 17, 2001

TO: Distribution

FROM: Douglas S. Greeley, P.E. *DSG*
 Deputy Commissioner and Director

SUBJECT: The World Trade Center Disaster

Since the September 11th attack upon the World Trade Center, we have all been dealing with the stress of maintaining our routines, responding to recovery work, adapting to changes in our lifestyles, and dealing with many different emotions.

I am tremendously proud of your contribution to the rescue, recovery and relief effort, and of the exceptional spirit displayed during the crisis.

There are far too many individual and collective acts, both professionally and personal for me to highlight here, and all I can say is that I've tried to remember each one. Instead, I hope you will see yourself somewhere in the following:

That all our first response from 38th Street survived unharmed, Thank God. To Pike Street, for opening its doors to become a comfort station in the first hours, Thanks! To GS-1, for their logistic support, Thanks. To the Blood Donors who streamed to the donation centers, Way to Go! To the field crews and engineers throughout the Bureau, you did yourselves proud! To the volunteers of all sorts, Thanks! To the people who volunteered, and are still waiting, Thank you! To money, food, or supply donors, Thank you! To mourners, please attend a funeral to support New York's heroes! To the employees who reported to work as soon as they got the news, and to the employees who found new and inventive ways to come to work, Thank you!

To the prayers, counselors and people who went out of their way to do more, your impact was felt and gave those of us at the site a real boost, Thank you!

This disaster has severely tested our country, city, department and bureau. While we are only a small part of the overall effort to recover and rebuild, you have all stood tall and delivered what was needed, when it was needed. You can be very proud of your contributions.



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From here on out, things are going to be difficult and unsettling. With a war on terrorism, the possibility of more terror attacks, a mayoral election, and doubts about our economy, our personal and professional lives are most certainly going to be different. I hope you will be calm, polite, and patient in the face of this upheaval.

One thing remains constant however, this Bureau contains almost limitless quantities of the following – Spirit, Industry, Energy, Diversity, Devotion to Duty, Perseverance, and Unity of Purpose. If we are, in fact, in for tough times, I can't think of a finer group of people to go through it with.

DSG:lt

Xc: Miele, Chapin, Sturken, Hoffer, Greeley, Krysko, Kensy, Dydland,
Farag, Vokral, Donnellan, Kass, Coleman, Cavagnaro, Abraham, Larsen,
Schneider, Feighery

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