

SUMMARY OF WORLD TRADE CENTER COMPLAINTS FOR 80 JOHN AND 200 RECTOR PLACE (STREET)

80 John Street:

Since September 11, there have been a total of 5 WTC complaints for 80 John Street.

4 Complaints have been resolved

1 was rec'd on 4/23 and has been forwarded to the Asbestos Unit

All of the complaints are concerning WTC dust. In February, an inspector met with the Superintendent who provided him with the results of Air Testing that was done in the building. The consultants used PCM methodology and found no presence of ACM in the building.

200 RECTOR PLACE AND STREET:

Since September 11, there have been 14 WTC related complaints, all of which have been resolved.

1 Noise Complaint: Jackhammering in relation to WTC construction activity – Activity has ceased

1 Construction Plate Problem – was resolved

12 WTC related dust and Air Testing Requests. The Owner has had Air, Bulk & other Environmental Assessments done in the building, all with negative results. DEP inspectors have visited and found no reason for further action.

NYC DEP

59-17 Junction Blvd.
Corona, NY 11368
(718)DEP-HELP Fax (718)595-4096

Service Request Inspection Detail

Report Date 04/24/2002 10:33 AM

Submitted By

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Service # 360260

Problem AD6 AIR: ODOR/FUMES, OTHER (USE COMMENTS)

Address 80 JOHN ST 1
10038Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location

Area

Sub-Area 101

District

Parcel

of Calls 2

Duration of Call 00:00

Call Date 09/23/2001 11:15

Taken By 7136

PLUMPTRE, ADEWALE

Responsibility BHZ

BANHAZMAT (AIR, NOISE, HAZ. MAT)

Priority

Scheduled Date 09/24/2001 13:45

Start Date 09/24/2001 13:45

Inspector 7270

MUSTO, JAMES

Inspection Date 09/24/2001 13:45

Due Date

☐ No Work Orders Required

Resolution Code A2

ACCESS, NO ACTION

Resolution Date 09/24/2001 14:45

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments: THERE WAS NO EMISSION OF AN AIR CONTAMINANT (ODORS/FUMES) INTO THE OPEN AIR FROM 80 JOHN ST AT TIME OF THIS INSPECTION. CALLED COMPLT & LEFT MESSAGE TO REFILE COM, PLAINT IF MNEEDED. (MR)

Initial Caller

Last Name

PII

First Name, MI

Address

80 JOHN ST

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

PII

Reference #

Caller Comments

FUMES AND DUST GOING INTO COMPL BSMT/PLS RESPOND ASAP/ON GOING PROBLEM /
PLS CALL PII

Work Orders

Work Order #
PriorityActivity
ProblemAsset
ProjectAct Type Act Group
Fr Type Unit ID

Initiated

Scheduled
To TypeCompleted
Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type Unit ID

To Type Unit ID

Qualifier

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Service Request Inspection Detail

Report Date 04/24/2002 10:33 AM

Submitted By

Page 1

Service # 361564

Problem AD6 AIR: ODOR/FUMES, OTHER (USE COMMENTS)

Address 80 JOHN ST 1
10038Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location

Area

Sub-Area 101

District

Parcel

of Calls 1

Duration of Call 00:00

Call Date 09/27/2001 12:40

Taken By 6350

STALZER, HENRIETTA T.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 09/28/2001 08:00

Start Date 09/28/2001 08:00

Inspector

Inspection Date 09/28/2001 08:00

Due Date

☐ No Work Orders Required

Resolution Code A8

CLOSED AFTER RESEARCH

Resolution Date 09/28/2001 08:00

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments referred to haz mat

Initial Caller

Last Name

PII

First Name, MI

Address

80 JOHN ST

PII

City, State/Province, ZIP/PC NEW YORK

☐ Foreign

Day Phone

PII

Evening Phone

PII

Reference #

Caller Comments

ODOR & DUST COMING FROM WTC IN COMPL APT, PREV COMPL #360260, ONGOING,
REQUEST AIR SAMPLE IN APT, PLSE ASAP,, PAGER # 1 800 759 8255 PIN #8444671#-THEN
LEAVE VOICE MAIL-WILL RESPOND WITHIN 20 MIN TO APT, PII

PII

Work Orders

Work Order #
Priority

Activity

Problem

Asset

Project

Act Type

Act Group

Fr Type Unit ID

Initiated

Scheduled
To TypeCompleted
Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type Unit ID

To Type Unit ID

Qualifier

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 10:34 AM

Submitted By

Page 1

Service # 405594

Problem SB5 PLATE NOISY/SUNKEN/RAISED

Address 80 JOHN ST 1
10038Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location CONER JOHN AND WILLIAM

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 01/31/2002 10:01

Taken By 7240

INNISS, JAIME

Responsibility SM

SEWER MAINTENANCE-MANHATTAN

Priority Z DEFAULT PRIORITY

Scheduled Date 02/01/2002 09:30

Start Date 02/01/2002 09:30

Inspector 6782

VENEZIA, JEFFREY

Inspection Date 02/01/2002 09:30

Due Date

☒ No Work Orders Required

Resolution Code SINSP

RESOLVED BY INSPECTION

Resolution Date 02/01/2002 09:45

Asset

Avg Insp Duration

Avg Insp Days 0

Avg Insp Hrs 0

Avg Insp Mins 0

☐ Customer Contact Req

Budget #

Problem Comment 020102 930-945 #346 Venezia

Found Judian plates at this location.

Initial Caller

Last Name

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

Reference #

PII

Evening Phone

Ce

Caller Comments

non secure street plate /bangs as traffic passes over it

Assets

Asset	From Type	Unit ID	To Type	Unit ID	#	Qualifier
-------	-----------	---------	---------	---------	---	-----------

There are no assets

Linked Requests

Service #	Problem	Problem Date	Address
	Location		

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 10:35 AM

Submitted By

Page 1

Service # 409703

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 80 JOHN ST 1
10038

Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 02/12/2002 01:02

Taken By 7143

GRUBER, EDWARD

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 02/12/2002 01:02

Start Date 02/12/2002 01:02

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 02/12/2002 13:00

Due Date

☐ **No Work Orders Required**

Resolution Code B2

ASBESTOS,NO VIOLATION

Resolution Date 02/12/2002 13:30

Asset

☐ **Customer Contact Req**

Avg Insp Duration

Budget #

Avg Insp Days 0

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments MET WITH THE SUPERINTENDENT WHO PROVIDED ME WITH PCM SAMPLE RESULTS. HE SAID THAT THEIR CONSULTANTS FOUND NO ACM IN THE BUILDING. A REVIEW OF THE RESULTS SHOWED THAT PCM WAS RELIED ON TO DETERMINE THE PRESENCE OF ACM.

Initial Caller

Last Name

PII

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ **Foreign**

Day Phone

PII

Evening Phone

Reference #

Caller Comments

INDOOR AIR COMPLAINT...WANTS TO KNOW ABOUT RESOURCES FOR TENANTS WITH LANDLORDS WHO REFUSE TO CLEAN DUST. CONSULTANT COMPANY HAS BEEN TO LOCATION.

Work Orders

Work Order #
Priority

Activity
Problem

Asset
Project

Act Type **Act Group**
Fr Type **Unit ID**

Initiated

Scheduled
To Type

Completed
Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type **Unit ID**

To Type **Unit ID**

**Qualifier**

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 10:36 AM

Submitted By

Page 1

Service # 420496

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 80 JOHN ST 1
10038Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 03/14/2002 11:22

Taken By 7244

MORALES, ANN K.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 03/14/2002 11:22

Start Date 03/14/2002 11:22

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 03/14/2002 11:30

Due Date

☐ No Work Orders Required

Resolution Code B2

ASBESTOS,NO VIOLATION

Resolution Date 03/14/2002 11:40

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments SAME INFORMATION AS SVC # 409703

Initial Caller

Last Name

PII

First Name, MI

Address

80 JOHN STREET

City, State/Province, ZIP/PC

PII

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments

dust and particles still found within apt from WTC, possible asbestos present. Called Asbestos Unit & spoke with Taryn at 11:11am.

Work Orders

Work Order #
PriorityActivity
ProblemAsset
ProjectAct Type
Fr TypeAct Group
Unit ID

Initiated

Scheduled
To TypeCompleted
Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type Unit ID

To Type Unit ID

Qualifier

There are no assets

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 10:36 AM

Submitted By

Page 1

Service # 439025

Problem BWTCH WTC RELATED (HOT LINE)

Address 80 JOHN ST 1
10038Cross Streets WILLIAM ST
GOLD ST

Compass Direction

Building ID 10011

Block 00068

Lot 0033

CMBI

Location

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 04/23/2002 17:37

Taken By 3179

GREEN, JOSEPH L.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date

Start Date

Inspector

Inspection Date

Due Date

☐ No Work Orders Required

Resolution Code

Resolution Date

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments

Initial Caller

Last Name

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

PII

Reference #

Caller Comments

INSPECTION OF DUST IN APT

Work Orders

Work Order #

Activity

Asset

Act Type

Act Group

Initiated

Scheduled

Completed

Source

Priority

Problem

Project

Fr Type Unit ID

To Type

Unit ID

There are no work orders for this service number

Assets

Asset

From Type

Unit ID

To Type

Unit ID

Qualifier

There are no assets

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Service Request Inspection Detail

Report Date 04/24/2002 11:05 AM

Submitted By

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Service # 419232

Problem BWCH WTC RELATED (HOT LINE)

Address 200 RECTOR ST 1

Cross Streets

Compass Direction

Building ID

Block

Lot

CMBI

Location

Area

District

Sub-Area

Parcel

of Calls 1

Duration of Call 00:00

Call Date 03/11/2002 13:41

Taken By 7145

MAYFIELD, CHERELLE

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 03/11/2002 13:41

Start Date 03/11/2002 13:41

Inspector

Inspection Date 03/12/2002 13:00

Due Date

☐ No Work Orders Required

Resolution Code A8

CLOSED AFTER RESEARCH

Resolution Date 03/12/2002 14:17

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments DEP RECORDS INDICATE OWNERS DID BULK, AIR AND TESTING FOR OTHER ENVIRONMENTAL HAZARDS. DID GENERAL CLEAN-UP AND ASBESTOS CLEAN-UP. CLEANED INTERIOR/EXTERIOR/HVAC & ELEVATORS.

Initial Caller

Last Name

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments

CONCERNED OVER CONDITION OF APT THAT WILL BE PURCHASED. REQUESTING CLEAN UP INFO FROM BUILDING MANAGER WHO HAS NOT BEEN COOPERATIVE. AS PER ROSEMARIE BETTY FROM THE LOWER MANHATTAN AIR QUALITY HOT LINE.

Work Orders

Work Order #

Priority

Activity

Problem

Asset

Project

Act Type

Act Group

Initiated

Fr Type Unit ID

Scheduled

To Type

Completed

Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type Unit ID

To Type Unit ID

Qualifier

NYC DEP

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Service Request Inspection Detail**Report Date** 04/24/2002 12:40 PM**Submitted By****Page 1****Service #** 389875**Problem** NJ4 NOISE: CONSTRUCTION EQUIPMENT**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654**Block** 00016**Lot** 7508**CMBI****Location****Area****District****Sub-Area** 101**Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 12/17/2001 08:15**Taken By** 5928

SANPIETRO, JOHN A.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority**Scheduled Date** 12/17/2001 21:45**Start Date** 12/17/2001 21:45**Inspector** 4122

LICITRA, PHILIP

Inspection Date 12/17/2001 21:45**Due Date**☐ **No Work Orders Required****Resolution Code A2**

ACCESS, NO ACTION

Resolution Date 12/17/2001 22:30**Asset****Avg Insp Duration**☒ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0

Problem Comments THERE WAS NO UNREASONABLE NOISE FROM JACKHAMMERING FROM WEST ST. REYORK AT THE TIME OF THIS INSPECTION. SPOKE TO COMPLT. WHO STATED THERE ARE NO JACKHAMMERS AT THIS TIME. (OB)

Initial Caller**Last Name****First Name, MI****Address****City, State/Province, ZIP/PO**☐ **Foreign****Day Phone****Reference #****Evening Phone****Caller Comments**

LOUD JACK HAMMERING ALL NIGHT LONG CANT SLEEP WORK BEING DONE ON WEST ST.

Work Orders
Work Order #
Priority

Activity
Problem

Asset
Project

Act Type
Fr Type

Act Group
Unit ID

Initiated

Scheduled
To Type

Completed
Unit ID

Source

There are no work orders for this service number

Assets**Asset****From Type Unit ID****To Type Unit ID****# Qualifier**

There are no assets

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 11:40 AM

Submitted By

Page 1

Service # 409645

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654

Block 00016

Lot 7508

CMBI

Location
Area

PII

District
Parcel

Sub-Area 101

# of Calls	1	Duration of Call	00:00	Call Date	02/11/2002 19:07
Taken By	6407	STRAITZ, ROSEANN		Priority	
Responsibility	BHZ	BANHAZMAT (AIR,NOISE,HAZ.MAT)		Start Date	02/11/2002 19:07
Scheduled Date	02/11/2002 19:07	Inspector	4230	Inspection Date	04/01/2002 10:00
Due Date		LUTCHMEDIAL, CARLSTIE		☐ No Work Orders Required	
Resolution Code B2		ASBESTOS,NO VIOLATION		Resolution Date	04/01/2002 10:15
Asset				☐ Customer Contact Req	
Avg Insp Duration				Budget #	
Avg Insp Days	0				
Avg Insp Hrs	0				
Avg Insp Mins	0				

Problem Comments Appointment scheduled for 3/26/02

Liberty Court: DEP received information from the building manager regarding sampling and clean up activities.

Called ON 2/21/02 AT 10:07AM LEFT MESSAGE

LEFT MESSAGE ON BOTH # ON 2/24/02 AT 11:11AM

LEFT MESSAGE ON 2/23/02 AT 4:57PM.

LEFT MESSAGE ON 3/29/02 AT 10:50AM.

DO NOT DO AIR TESTING WHEN CALL BACK GIVE THEM A LIST OF AIR MONITORING FIRMS.

Initial Caller

Last Name

PII

First Name, MI

Address

EDWARD AND HOWARD MILSTEIN (OWNER)

City, State/Province, ZIP/PC

PII

☐ Foreign

Day Phone

PII

Evening Phone

PII

Reference #

Caller Comments

WOULD LIKE AIR TESTING IN APT AND ENTIRE BUILDING OWNER DOES NOT WANT TO
CLEAN IT UP AFTER THE GROUND ZERO MESSWork Orders
Work Order #
PriorityActivity
ProblemAsset
ProjectAct Type
Fr TypeAct Group
Unit ID

Initiated

Scheduled
To TypeCompleted
Unit ID

Source

NYC DEP

59-17 Junction Blvd.
Corona, NY 11368
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Service Request Inspection Detail**Report Date** 04/24/2002 11:40 AM**Submitted By****Page 1****Service #** 410716**Problem** BWTC ASBESTOS: WTC (USE COMMENTS)**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654**Block** 00016**Lot** 7508**CMBI****Location****Area****Sub-Area** 101**District****Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 02/14/2002 13:25**Taken By** 7232**JIMENEZ, ERIKA****Responsibility** BHZ**BANHAZMAT (AIR,NOISE,HAZ.MAT)****Priority****Scheduled Date** 02/14/2002 13:25**Start Date** 02/14/2002 13:25**Inspector** 4230**LUTCHMEDIAL, CARLSTIE****Inspection Date** 02/16/2002 08:00**Due Date**☐ **No Work Orders Required****Resolution Code** B2**ASBESTOS,NO VIOLATION****Resolution Date** 02/16/2002 08:15**Asset****Avg Insp Duration**☐ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0

Problem Comments MS. BERNET HEARD ABOUT THE TESTING, HOWEVER ONLY WANTED A LIST OF AIR TESTING LABS.
NO DEBRIS OBSERVED IN APT. LIST WAS FORWARDED TO HER.

Initial Caller**Last Name**

PII

First Name, MI**Address**

PII

City, State/Province, ZIP/P☐ **Foreign****Day Phone**

PII

Evening Phone**Reference #****Caller Comments**

complt would like for the air & dust to be tested in her apt, pls contact complt before the inspection so she can be home

Work Orders**Work Order #****Activity****Asset****Act Type****Act Group****Initiated****Scheduled****Completed****Source****Priority****Problem****Project****Fr Type Unit ID****To Type****Unit ID**

There are no work orders for this service number

Assets**Asset****From Type****Unit ID****To Type****Unit ID****# Qualifier**

There are no assets

NYC DEP

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Service Request Inspection Detail**Report Date** 04/24/2002 11:41 AM**Submitted By****Page 1****Service #** 411791**Problem** BWTC ASBESTOS: WTC (USE COMMENTS)**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654**Block** 00016**Lot** 7508**CMBI****Location****Area****Sub-Area** 101**District****Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 02/19/2002 08:57**Taken By** 7213**MURPHY, LEROY****Responsibility** BHZ**BANHAZMAT (AIR,NOISE,HAZ.MAT)****Priority****Scheduled Date** 02/19/2002 08:57**Start Date** 02/19/2002 08:57**Inspector** 4230**LUTCHMEDIAL, CARLSTIE****Inspection Date** 02/20/2002 10:30**Due Date**☐ **No Work Orders Required****Resolution Code B2****ASBESTOS,NO VIOLATION****Resolution Date** 02/20/2002 17:00**Asset****Avg Insp Duration**☐ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0

Problem Comments VISITED LOCATION TWICE TODAY. DOORMAN SAID THAT MS. BERNSTEIN WENT TO WALK DOG. RETURNED LATER, WAS INFORMED THAT MS. BERNSTEIN REFUSED TO ANSWER HER BUZZER (INTERCOM SYSTEM). THE PHONE # LISTED IS FAX # ALSO, INFORMED THAT SHE REFUSED A COURT INSPECTION OF HER AOT TODAY.

Initial Caller**Last Name**

PII

First Name, MI**Address**

PII

City, State/Province, ZIP/PC☐ **Foreign****Day Phone**

PII

Evening Phone**Reference #****Caller Comments**

DUST IN BUILDING AND IN COMPLS APT, COMPL STATES THAT IT IS COMING FROM GROUND ZERO, COMPL STATES THAT THERE IS FIBERGLASS IN ALL THE CONTANIMENTS OF THE BUILDING

Work Orders**Work Order #**
Priority**Activity**
Problem**Asset**
Project**Act Type**
Fr Type**Act Group**
Unit ID**Initiated****Scheduled**
To Type**Completed**
Unit ID**Source**

There are no work orders for this service number

Assets**Asset****From Type** **Unit ID****To Type** **Unit ID****#** **Qualifier**

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 11:41 AM

Submitted By

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Service # 411792

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654

Block 00016

Lot 7508

CMBI

Location

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 02/19/2002 09:03

Taken By 7213

MURPHY, LEROY

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 02/19/2002 09:03

Start Date 02/19/2002 09:03

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 02/19/2002 16:30

Due Date

☐ No Work Orders Required

Resolution Code B3

ASBESTOS, NO ACCESS

Resolution Date 02/19/2002 16:50

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments MET DOORMAN CURTIS BURTON. HE WAS UNABLE TO REACH TEANT AT 17J. THE TEL. # LISTED IS
THE FRONT DESK # OF MR.BURTON.

Initial Caller

Last Name

PII

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments

COMPL STATES THAT THERE IS ABESTOS IN BUILDING AND WOULD LIKE IT TO BE TESTED

Work Orders

Work Order #

Activity

Asset

Act Type

Act Group

Initiated

Scheduled

Completed

Source

Priority

Problem

Project

Fr Type Unit ID

To Type

Unit ID

There are no work orders for this service number

Assets

Asset

From Type

Unit ID

To Type

Unit ID

Qualifier

There are no assets

NYC DEP

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Corona, NY 11368
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Service Request Inspection Detail

Report Date 04/24/2002 11:42 AM

Submitted By

Page 1

Service # 412235

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654

Block 00016

Lot 7508

CMBI

Location

Area

District

Sub-Area 101

Parcel

of Calls 1

Duration of Call 00:00

Call Date 02/20/2002 10:05

Taken By 7240

INNISS, JAIME

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 02/20/2002 10:05

Start Date 02/20/2002 10:05

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 02/20/2002 10:30

Due Date

☐ No Work Orders Required

Resolution Code B3

ASBESTOS, NO ACCESS

Resolution Date 02/20/2002 10:45

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments NORMAN SAID DR. BERNSTEIN WENT TO WALK HER DOG.

2/23/02 [PII] MET ME WITH A DUST WORK OVER HER FACE. AHE INFORMED ME THAT THERE ARE 4 CARCINOGENS IN THE AIR. HER APARTMENT WAS EXTREMELY DIRTY (Not WTC RELATED) clothes & paper were scattered EVERYWHERE. I DID NOT SEE ANY WTC DEBRIS IN THE APT. SOME FLOOR BOARDS WERE ALSO MISSING. [PII] WAS UNABLE TO SHOW ME WTC DEBRIS. SHE KEPT TALKING ABOUT POLICIES OF ARIOUS AGENCIES SHE ALSO PRODUCED RESULTS OF AIR TESTING WHICH SHOW NO ACM IN APARTMENT

Initial Caller

Last Name

PII

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments

compl states there are heavy particles of fiberglass and asbestos still in her apt by ground zero that was never cleaned up by mngmnt / request dep to inspec / pls invs

note: dup 411791

Work Orders Work Order # Priority	Activity Problem	Asset Project	Act Type Fr Type	Act Group Unit ID	Initiated	Scheduled To Type	Completed Unit ID	Source
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NYC DEP

59-17 Junction Blvd.
Corona, NY 11368
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Service Request Inspection Detail

Report Date 04/24/2002 11:43 AM

Submitted By

Page 1

Service # 413027

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654

Block 00016

Lot 7508

CMBI

Location

Area

Sub-Area 101

District

Parcel

of Calls 1

Duration of Call 00:00

Call Date 02/21/2002 18:02

Taken By 6407

STRAITZ, ROSEANN

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 02/21/2002 18:02

Start Date 02/21/2002 18:02

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 02/21/2002 20:00

Due Date

☐ No Work Orders Required

Resolution Code B3

ASBESTOS, NO ACCESS

Resolution Date 02/21/2002 20:15

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments NO ACCESS.

Initial Caller

Last Name

PII

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments

dust in bldg & in complts apt. complt states that it is coming from ground zero & there is fiberglass
containment in the bldg. phone & fax # the same. wants a creww there tomorrow.

Work Orders

Work Order #
PriorityActivity
ProblemAsset
ProjectAct Type
Fr TypeAct Group
Unit ID

Initiated

Scheduled
To TypeCompleted
Unit ID

Source

There are no work orders for this service number

Assets

Asset

From Type Unit ID

To Type Unit ID

Qualifier

There are no assets

NYC DEP

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Service Request Inspection Detail

Report Date 04/24/2002 11:44 AM

Submitted By

Page 1

Service # 413154

Problem BWTC ASBESTOS: WTC (USE COMMENTS)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654 Block 00016 Lot 7508

CMBI

Location

Area

District

Sub-Area 101

Parcel

# of Calls	1	Duration of Call	00:00	Call Date	02/22/2002 09:54
Taken By	6350	STALZER, HENRIETTA T.		Priority	
Responsibility	BHZ	BANHAZMAT (AIR,NOISE,HAZ.MAT)		Start Date	03/22/2002 16:29
Scheduled Date	03/22/2002 16:29	Inspector	4230	Inspection Date	03/22/2002 16:29
Due Date		LUTCHMEDIAL, CARLSTIE		☐ No Work Orders Required	
Resolution Code	B7	ASBESTOS,INCOMP./INCORR. INFO		Resolution Date	03/22/2002 16:29
Asset				☐ Customer Contact Req	
Avg Insp Duration				Budget #	
Avg Insp Days	0				
Avg Insp Hrs	0				
Avg Insp Mins	0				

Problem Comments correct telephone number listed for complainant

Initial Caller

Last Name

PII

First Name, MI

Address

200 RECTOR PL PII

City, State/Province, ZIP/PC NEW YORK NEW YORK

☐ Foreign

Day Phone

PII

Evening Phone

Reference #

Caller Comments dep meeting with mgt in building regarding wtc ait problems caller would like to be in on it, please
cont compl

Work Orders	Activity	Asset	Act Type	Act Group	Initiated	Scheduled	Completed	Source
Work Order #	Problem	Project	Fr Type	Unit ID		To Type	Unit ID	
Priority								

There are no work orders for this service number

Assets

Asset	From Type	Unit ID	To Type	Unit ID	#	Qualifier
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There are no assets

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Service Request Inspection Detail**Report Date** 04/24/2002 11:44 AM**Submitted By****Page 1****Service #** 415139**Problem** BWTC ASBESTOS: WTC (USE COMMENTS)**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654 **Block** 00016 **Lot** 7508**CMBI****Location****Area****District****Sub-Area** 101**Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 02/28/2002 08:10**Taken By** 6350

STALZER, HENRIETTA T.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority**Scheduled Date** 03/12/2002 17:00**Start Date** 03/12/2002 17:00**Inspector** 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 03/12/2002 17:00**Due Date**☐ **No Work Orders Required****Resolution Code** B35

AIR TESTING REQUESTED (WTC)

Resolution Date 03/12/2002 17:30**Asset****Avg Insp Duration**☐ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0**Problem Comments** complainant wanted to have the air tested. a list of air monitoring caontractors to be faxed to her. awaiting fax number.**Initial Caller****Last Name**

PII

First Name, MI**Address** 200 RECTOR PL

PII

City, State/Province, ZIP/PC NEW YORK

NEW YORK

☐ **Foreign****Day Phone**

PII

Evening Phone**Reference #****Caller Comments** lives in liberty court, had apt cleaned since wtc, still concerned about asbestos, cont compl, plse leave message or call early am btw 7 & 9**Work Orders**

Work Order # Priority	Activity Problem	Asset Project	Act Type Fr Type	Act Group Unit ID	Initiated	Scheduled To Type	Completed Unit ID	Source
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There are no work orders for this service number

Assets

Asset	From Type	Unit ID	To Type	Unit ID	#	Qualifier
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There are no assets

NYC DEP

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Service Request Inspection Detail**Report Date** 04/24/2002 12:50 PM**Submitted By****Page 1****Service #** 417313**Problem** BWTC ASBESTOS: WTC (USE COMMENTS)**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654**Block** 00016**Lot** 7508**CMBI****Location****Area****District****Sub-Area** 101**Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 03/06/2002 09:51**Taken By** 6350

STALZER, HENRIETTA T.

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority**Scheduled Date** 03/11/2002 16:00**Start Date** 03/11/2002 16:00**Inspector** 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 03/11/2002 16:00**Due Date**☐ **No Work Orders Required****Resolution Code** BZ1

ASBESTOS,OTHER

Resolution Date 03/11/2002 16:30**Asset****Avg Insp Duration**☐ **Customer Contact Req****Avg Insp Days** 0**Budget #****Avg Insp Hrs** 0**Avg Insp Mins** 0

Problem Comments Ms Cummings wanted to have the air in her apartment tested. she had her apartment professionally cleaned a couple of times since WTC incident. the apartment was very clean now. she had no concerns for any visible dust. it was just the air which she believes was causing her husband's emphysema. a list of air monitoring companies was faxed to her.

Initial Caller**Last Name**

PII

First Name, MI**Address**

200 RECTOR PL,

PII

City, State/Province, ZIP/PC MANHATTAN☐ **Foreign****Day Phone**

PII

Evening Phone**Reference #****Caller Comments**

lives near wtc, request inspection of home, husband ill with emphysema and other thing, concerned about the air quality, cont compl

Work Orders**Work Order #**
Priority**Activity**
Problem**Asset**
Project**Act Type**
Fr Type Unit ID**Initiated****Scheduled**
To Type**Completed**
Unit ID**Source**

There are no work orders for this service number

Assets**Asset****From Type** **Unit ID****To Type** **Unit ID****#** **Qualifier**

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Service Request Inspection Detail

Report Date 04/24/2002 12:51 PM

Submitted By

Page 1

Service # 421050

Problem BWTCH WTC RELATED (HOT LINE)

Address 200 RECTOR PL 1
10280Cross Streets BEND
S END AVE

Compass Direction

Building ID 10654

Block 00016

Lot 7508

CMBI

Location

Area

Sub-Area 101

District

Parcel

of Calls 1

Duration of Call 00:00

Call Date 03/15/2002 13:40

Taken By 7145

MAYFIELD, CHERELLE

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority

Scheduled Date 03/15/2002 13:40

Start Date 03/15/2002 13:40

Inspector 4230

LUTCHMEDIAL, CARLSTIE

Inspection Date 03/15/2002 16:00

Due Date

☐ No Work Orders Required

Resolution Code B2

ASBESTOS,NO VIOLATION

Resolution Date 03/15/2002 16:30

Asset

Avg Insp Duration

☐ Customer Contact Req

Avg Insp Days 0

Budget #

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments INDICATED TO DEP THAT BOTH GENERAL & PROFESSIONAL CLEAN-UPS HAVE BEEN PERFORMED.
COMPLAINANT INDICATED THAT AN INDEPENDENT STUDY COFLICTED WITH THE MANAGEMENT'S FINDINGS

THE COMPLAINANT SHOULD SEND THE INDEPENDENT FINDING TO THE ASBESTOS UNIT FOR THEIR REVIEW.

SAME INFORMATION AS SVC # 411791

Initial Caller

Last Name

PII

First Name, MI

Address

PII

City, State/Province, ZIP/PC

☐ Foreign

Day Phone

PII

Evening Phone

PII

Reference #

Caller Comments

TENANT STATES THE BUILDING MISMANAGED THE CLEAN UP WHICH CONFLIT WITH INDEPENDANCE STUDIES OF THE AIR TOXIC AND WANTS DEP TO LOOK INTO THE MATTER. CAN FAX TO THE RESULTS TO KIRSH.

Work Orders
Work Order #
Priority

Activity
Problem
Asset
Project

Act Type Act Group
Fr Type Unit ID

Initiated

Scheduled
To Type

Completed
Unit ID

Source

NYC DEP

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Service Request Inspection Detail**Report Date** 04/24/2002 12:51 PM**Submitted By****Page 1****Service #** 421052**Problem** BWTCH WTC RELATED (HOT LINE)**Address** 200 RECTOR PL 1
10280**Cross Streets** BEND
S END AVE**Compass Direction****Building ID** 10654**Block** 00016**Lot** 7508**CMBI****Location****Area****District****Sub-Area** 101**Parcel****# of Calls** 1**Duration of Call** 00:00**Call Date** 03/15/2002 13:46**Taken By** 7145

MAYFIELD, CHERELLE

Responsibility BHZ

BANHAZMAT (AIR,NOISE,HAZ.MAT)

Priority**Scheduled Date****Start Date****Inspector****Inspection Date****Due Date**☐ No Work Orders Required**Resolution Code** B35

AIR TESTING REQUESTED (WTC)

Resolution Date 03/15/2002 18:00**Asset**☐ Customer Contact Req**Avg Insp Duration****Budget #**

Avg Insp Days 0

Avg Insp Hrs 0

Avg Insp Mins 0

Problem Comments**Initial Caller****Last Name**

PII

First Name, MI**Address****City, State/Province, ZIP/PC**☐ Foreign

PII

Day Phone**Evening Phone****Reference #****Caller Comments**

WANTS INDOOR AIR QUALITY TESTED. EXPLAINED TO COMPLAINTANT THE DEP DON'T TEST AIR QUALITY.

Work Orders**Work Order #**
Priority**Activity**
Problem**Asset**
Project**Act Type**
Fr Type Unit ID**Act Group****Initiated****Scheduled**
To Type**Completed**
Unit ID**Source**

There are no work orders for this service number

Assets**Asset****From Type** **Unit ID****To Type** **Unit ID****#** **Qualifier**

There are no assets