

Sarah —
NEVER
saw this

Vincent

4.14
CHK file

Brawer, Vivian

From: Pener, Sarah
Sent: Friday, May 09, 2014 8:27 PM
To: Brawer, Vivian
Subject: FW: Claimant: William King - Location: Southeast corner of 71st Avenue and Queens Boulevard, Queens
Attachments: 3254_001.pdf

Hi Vivian,

Did we prepare this response? I don't feel like walking to your desk.

Thank you.

Sarah

From: Robinson, Bruce
Sent: Monday, May 05, 2014 4:01 PM
To: Pener, Sarah
Subject: RE: Claimant: William King - Location: Southeast corner of 71st Avenue and Queens Boulevard, Queens

Hi Sarah,

Please see the attached records, there is nothing regarding a manhole. Thank you.

Bruce Robinson | P.A.A. II | NYC Environmental Protection
 Bureau of Water & Sewer Operations Records Retention Unit
 (718) 595-5518 | Brobinson@dep.nyc.gov

-----Original Message-----

From: Pener, Sarah
Sent: Monday, May 05, 2014 3:50 PM
To: Robinson, Bruce
Subject: Claimant: William King - Location: Southeast corner of 71st Avenue and Queens Boulevard, Queens

Hello Bruce,

Hope you had a good weekend. Again, I'll continue sending additional outstanding 2013 claims for us to finalize before I go. Trust this meets with your approval.

Would you be kind enough to perform a search for the incident that occurred at the above location?

Thank you

Sarah



CSR# 185493143

Service Request Detail Report

Report Date: Monday, May 05, 2014

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Service#	185493143		
Problem:	WA4	HYDRANT RUNNING FULL	
Address(I):	71 AVE	APT:	
Cross Street:	QUEENS BLVD	ZIP: 11375	Pct: 112
		Borough: QUEENS	
Compass Direction:		SegmentID:	
Building ID:		Block:	Lot: CMBD: 406

Location:		District:	Parcel:
Area:	4	QUEENS	Sub-Area: 406 QUEENS COMMUNITY BOARD 6

# of Calls:	N/A	Occurred Date: N/A	Call Date:	10-01-2012 07:03 PM
Taken By:	311INT	311/DEP INTEGRATION CODE	Request Date:	10-01-2012 07:03 PM
Responsibility:	WMQ	WATER MAINTENANCE - QUEENS	Source:	311CC- 311 Call Center
Scheduled Date:	N/A	Start Date: 10-01-2012 07:05 PM	Priority:	Z- DEFAULT PRIORITY
Inspector:	5509	QUIGLEY, KIERAN	Inspection Date:	10-01-2012 07:10 PM
Resolution Code:	W600	DUPLICATE	Resolution Date:	10-01-2012 07:10 PM
Customer Contact Requested: N		Incident Date: N/A	Due Date:	N/A

Primary Caller Information

Title:		Reference#	1-1-787840291	CallerKey: 185493143
Last Name:	ANONYMOUS	Evening Phone:	N/A	
First Name, MI:	ANONYMOUS	Cell Phone:	N/A	
Address:	N/A	Day Phone:	N/A	
City/State/Zip:			Call Date: 10-01-2012 07:03 PM	
Caller Comments:	CUSTOMER STATES THE HYDRANT HAS BEEN LEFT OPEN FULL BLAST WITH THE CAP ON THE FLOOR.			

Log Type	Log Started	Log Ended	Log By	Comments
INITIAL	10-01-2012	10-01-2012	4292-MAK, BRUCE	SAME AS WO# 842562346 Input By: EVELYN HOPSON on 10/2/2012 11:11:19 AM



WO# 842562346

Completed Water Valve Work Order

Report Date: Monday, May 05, 2014

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Work Order#	842562346	Activity: WVC	CLOSE VALVE
Address(A):		Pct:	Zip:
Cross Street:		Borough:	
Compass Direction:		SegmentID:	
Building ID:		Block:	Lot:
			CMBD:
Water Valve ID: 406			
Qualifier:		Map#	
Area:	4	Sub-Area: 406 QUEENS COMMUNITY BOARD 6	
Location :		District: 842562346	
Initiated By:	4292	MAK, BRUCE	Initiated: 10-02-2012 10:58 AM
Assigned To:	3679	JONES, CHRISTOPHER	Scheduled: 10-01-2012 06:05 PM
			Service# N/A
			Due: N/A
Authorization:	5509	QUIGLEY, KIERAN	
Crew:	W2	WATER - 2 LABORERS	
Maint Type:			
Priority:			
Problem:			Permit#
Project:			Completed: 10-01-2012 07:20 PM
Source:			Out of Service: N
			Potential Service Request: N
WO Responsibility:	WMQ	WATER MAINT.-QUEENS	

WO Comments: 10/01/12 18:05-19:20
 SUPV: B. MAK TR# 228
 CREW: JONES/STANGA TR# 518
 MET SUPERVISOR & M1 VOTTA ON LOCATION NOTIFIED & MADE 2 GATE SHUT DOWN ON 71 AVE B/T QUEENS BLVD &
 AUSTIN ST ON 12" MAIN 2 HYDRANTS ON SHUT DOWN & RE-OPENED GATES 12" S/W/C 71 AVE & QUEENS BLVD E/B & 12"
 N/W/C 71 AVE & AUSTIN ST HYDRANT WENT DEAD ON 30" MAIN ON QUEENS BLVD E/B W/O ASCAN AVE
 NO FURTHER ACTION

Work Order Log History				
Log Type	Log Started	Log Ended	Log By	Comments

There are no user logs for this work order

Activity Safety Messages: There are no Safety Messages for this asset's Activity Code

Asset Safety Messages: There are no Safety Messages for this asset



CSR# 185520036

Service Request Detail Report

Report Date: Monday, May 05, 2014

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Service# 185520036**Problem:** WA4 HYDRANT RUNNING FULL**Address(I):** 71 AVE**APT:****Cross Street:** QUEENS BLVD**ZIP:** 11375**Pct:** 112**Borough:** QUEENS**Compass Direction:****SegmentID:****Building ID:****Block:****Lot:****CMBD:** 406**Location:** THE FIRE HYDRANTS ARE ON 71 AVE BETWEEN QUEENS BLVD AND AUSTIN STREET. ON THE WESTSIDE OF 71 AVE.**District:****Parcel:****Area:** 4 QUEENS**Sub-Area:** 406 QUEENS COMMUNITY BOARD 6**# of Calls:** N/A**Occurred Date:** N/A**Call Date:** 12-14-2012 11:56 AM**Taken By:** 311INT**311/DEP INTEGRATION CODE****Request Date:** 12-14-2012 11:56 AM**Responsibility:** WMQ**WATER MAINTENANCE - QUEENS****Source:** 311CC- 311 Call Center**Scheduled Date:** 12-14-2012 12:03 PM**Start Date:** 12-14-2012 11:58 AM**Priority:** Z- DEFAULT PRIORITY**Inspector:** 5509**QUIGLEY, KIERAN****Inspection Date:** 12-14-2012 12:00 PM**Resolution Code:** WWTC**TEMP. CONDITION - SEE COMMENTS****Resolution Date:** 12-14-2012 12:00 PM**Customer Contact Requested:** N**Incident Date:** N/A**Due Date:** N/A

Primary Caller Information

Title:**Reference#**

1-1-809894191

CallerKey: 185520036**Last Name:** ANONYMOUS**Evening Phone:**

N/A

First Name, MI: ANONYMOUS**Cell Phone:**

N/A

Address: N/A**Day Phone:**

N/A

City/State/Zip:**Call Date:** 12-14-2012 11:56 AM**Caller Comments:** TWO FIRE HYDRANTS ON THE SAME BLOCK ARE OPEN AND RUNNING FULL BLAST.

Log Type	Log Started	Log Ended	Log By	Comments
INITIAL	12-14-2012	12-14-2012	3560-IRIZARRY, JOSE	TEMPORARY CONDITION DUE TO SHUT DOWN IN AREA Input By: EVELYN HOPSON on 12/14/2012 12:02:54 PM



CSR# 185520059

Service Request Detail Report

Report Date: Monday, May 05, 2014

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Service# 185520059**Problem:** WC1 HYDRANT LEAKING**Address(1):** QUEENS BLVD**APT:****Cross Street:** 71 AVE**ZIP:** 11375**Pct:** 112**Borough:** QUEENS**Compass Direction:****SegmentID:****Building ID:****Block:****Lot:****CMBD:** 406**Location:****Area:** 4 QUEENS**District:****Parcel:****Sub-Area:** 406 QUEENS COMMUNITY BOARD 6**# of Calls:** N/A**Occurred Date:** N/A**Call Date:** 12-14-2012 12:31 PM**Taken By:** 311INT**311/DEP INTEGRATION CODE****Request Date:** 12-14-2012 12:31 PM**Responsibility:** WMQ**WATER MAINTENANCE - QUEENS****Source:** 311CC- 311 Call Center**Scheduled Date:** 12-14-2012 12:35 PM**Start Date:** 12-14-2012 12:40 PM**Priority:** Z- DEFAULT PRIORITY**Inspector:** 5509**QUIGLEY, KIERAN****Inspection Date:** 12-14-2012 12:45 PM**Resolution Code:** WWTC**TEMP. CONDITION - SEE COMMENTS****Resolution Date:** 12-14-2012 12:45 PM**Customer Contact Requested:** N**Incident Date:** N/A**Due Date:** N/A**Primary Caller Information****Title:****Reference#**

1-1-809858661

CallerKey: 185520059**Last Name:** ANONYMOUS**Evening Phone:**

N/A

First Name, MI: ANONYMOUS**Cell Phone:**

N/A

Address: N/A**Day Phone:**

N/A

City/State/Zip:**Call Date:** 12-14-2012 12:31 PM**Caller Comments:** FIRE HYDRANT LEAKING.

Log Type	Log Started	Log Ended	Log By	Comments
INITIAL	12-14-2012	12-14-2012	3560-IRIZARRY, JOSE	TEMPORARY CONDITION DUE TO SHUT DOWN IN AREA Input By: EVELYN HOPSON on 12/14/2012 1:33:59 PM