

Avaltroni, Robert

From: Jim Miller [jmill@health.nyc.gov]
Sent: Thursday, May 09, 2002 12:56 PM
To: avaltronir@dep.nyc.gov; michaelgi@dep.nyc.gov
Subject: Fwd: Potential bidders for call center



Potential bidders for
call cen...

Here are the 5 vendors (highlighted in yellow) that submitted bids to DOH for the West Nile hotline. Telephone Concepts Unlimited was the successful bidder.

Avaltroni, Robert

From: Jennifer Mandel [jmandel@health.nyc.gov]
Sent: Thursday, May 09, 2002 12:50 PM
Cc: Jim Miller; Ron Bergmann
Subject: Potential bidders for call center



vendors for live
operator serv...

Hi,

Attached is the list of companies that received the RFP for Live Operator Service. I've highlighted in yellow the 5 companies that are most likely to submit a proposal.

- Jennifer

Jennifer Mandel
New York City Department of Health
125 Worth Street, CN 28
New York, NY 10013

E-mail: jmandel@health.nyc.gov
Phone: (212) 788-4944
Fax: (212) 788-9232

Company
All City Answering Services
Americall Communications & Messaging Systems
Ansercomm
AnservAmerica
The Answer System
AnswerTel Corporation
Berkshire Communicators, Inc.
Business One
The Business Link
Callstar
Champaign Telephone Company
Dispatch America
EFLS Communications
Gage Marketing
Michigan Message Center
National Telephone Answering Service

Company
NewTel, Inc.
Phonepower, Inc.
Professional Communications Messaging Service, Inc.
Proserv Inc.
Quick Phone Telemarketing and Telemessaging
Relay Communications Center
RSVP/S'il Vous Plait Call Center Services
Source One Communications
South Suburban Answering & Secretarial Service
Stenocall
Syntellect
Telephone Concepts Unlimited aka Integrated Marketing Concepts
Tele-Serve