

Avaltroni, Robert

From: Erdfarb, Stuart
Sent: Tuesday, May 14, 2002 5:43 PM
To: Avaltroni, Robert
Subject: call center contract

We really can't bid it the way it is structured. Virginia is calling the firms on her bidder list to ask them how they bill for such services. we'll look at that tomorrow and come up with a rational way to bid this.