

Avaltroni, Robert

From: Hoffer, Mark
Sent: Monday, May 20, 2002 10:11 AM
To: Avaltroni, Robert; Gilsenan, Michael (ex); Schiano, Frank; Pecunies, Russ
Subject: FW: EPA Clean Up in New York City

FYI. Larry Kahn passed this along to me. Sitomer is a lawyer we know from other dealings. I'm not sure what his connection is to the downtown clean-up, but he is critical of what we are planning to do on indoor cleaning.

—Original Message—

From: Kahn, Lawrence [mailto:lkahn@law.nyc.gov]
Sent: Thursday, May 16, 2002 6:39 PM
To: 'markh@dep.nyc.gov'
Subject: FW: EPA Clean Up in New York City

—Original Message—

From: Levi, Steven
Sent: Thursday, May 16, 2002 5:23 PM
To: Kahn, Lawrence
Subject: FW: EPA Clean Up in New York City

Sitomer has some pretty broad criticism of the interior apartment cleaning plan

—Original Message—

From: Sitomer, Dan [mailto:DSitomer@jenkens.com]
Sent: Thursday, May 16, 2002 5:18 PM
To: 'slevi@law.nyc.gov'
Subject: EPA Clean Up in New York City

As discussed, I am very concerned that the implications of the current proposal for EPA to remediate apartments in and around Ground Zero in New York City. Based on the information and test results I have seen, asbestos is only one of several contaminants. Therefore, any program that only addresses asbestos in the testing and remediation of apartments is problematic. Further, it is unrealistic to believe that an apartment within a building can be isolated, remediated, and reopened without a cross-contamination occurring from another source of contamination in that building. Therefore, the effort may be futile and increase the frustration level of the residents in that community. Also, protocols and standards for testing and remediation must be uniformly established and a process developed to address all materials, including heavy metals, dioxins, PCBs, and mold.

Sooner or later, it will, I believe, be necessary to address the multitude of contaminants that may be present in all of the occupied buildings located around the World Trade Center. I think that a coherent and comprehensive environmental management program can and must be implemented instead of this somewhat problematic approach.

Avaltroni, Robert

From: Erdfarb, Stuart
Sent: Tuesday, May 21, 2002 3:49 PM
To: Fenves, Carol
Cc: Avaltroni, Robert; Smyth, Virginia; Gilsonan, Michael (ex); Schiano, Frank
Subject: FW: Invitation for Bid - WTC-CALL

PLEASE HANDLE AND ADVISE ME OF OUTCOME.

—Original Message—

From: Phil Kenter [mailto:pk@relaycom.com]
Sent: Tuesday, May 21, 2002 3:24 PM
To: stue@dep.nyc.gov
Subject: Invitation for Bid - WTC-CALL

To Whom It May Concern:

Pursuant to the Pre-Bid conference call yesterday, we would like to submit our comments.

Unfortunately, many call centers that have the experience and capability to provide the services that you require, such as us, are precluded from responding primarily because of the time factor that you have imposed. You have not provided sufficient time for a proper response. You do not have all the information readily available that is necessary for a call center to review and implement before starting service. It was unfair to impose such requirements realizing that recipients would be precluded from submitting a bid.

We have the latest in sophisticated computerized equipment; we have 35 years of experience; our rates are very competitive; our service is excellent. Having received your RFB during the day on Thursday (5/16), reviewing it on Friday (5/17), then being off for the weekend (5/18 & 5/20), then having a mandatory conference call on Monday (5/20), and then being required to mail a Bid no later than Wednesday (5/22), and then start service no later than Saturday (6/1) and all without complete information from your agency is something, that in our opinion, would not attract companies that are conservative and precise in establishing a new account, programming it, training its staff, testing call types, and then becoming fully operational. Perhaps you will receive a Bid from at least one of the conference callers but then it may not be in the interest of all parties concerned if that company is awarded the Bid simply by default because others, like us, did not have sufficient time nor information to prepare for it..

Please be advise that we will not submit a Bid based on all the above.

Thank you for considering us.

Phil Kenter
 Relay Communications Center, Inc.
 Riverhead, L.I., New York
 1-800-248-8330 ext 315

Avaltroni, Robert

From: Fenves, Carol
Sent: Tuesday, May 21, 2002 3:52 PM
To: Erdfarb, Stuart
Cc: Avaltroni, Robert; Smyth, Virginia; Gilsenan, Michael (ex); Schiano, Frank
Subject: RE: Invitation for Bid - WTC-CALL

FYI, bids are due on Thurs 5/23. I will be out of the office tomorrow (Wed). If a postponement is needed, please see Greg Hall and he can sign the postponement notice.

—Original Message—

From: Erdfarb, Stuart
Sent: Tuesday, May 21, 2002 3:49 PM
To: Fenves, Carol
Cc: Avaltroni, Robert; Smyth, Virginia; Gilsenan, Michael (ex); Schiano, Frank
Subject: FW: Invitation for Bid - WTC-CALL

PLEASE HANDLE AND ADVISE ME OF OUTCOME.

—Original Message—

From: Phil Kenter [mailto:pjk@relaycom.com]
Sent: Tuesday, May 21, 2002 3:24 PM
To: stue@dep.nyc.gov
Subject: Invitation for Bid - WTC-CALL

To Whom It May Concern:

Pursuant to the Pre-Bid conference call yesterday, we would like to submit our comments.

Unfortunately, many call centers that have the experience and capability to provide the services that you require, such as us, are precluded from responding primarily because of the time factor that you have imposed. You have not provided sufficient time for a proper response. You do not have all the information readily available that is necessary for a call center to review and implement before starting service. It was unfair to impose such requirements realizing that recipients would be precluded from submitting a bid.

We have the latest in sophisticated computerized equipment; we have 35 years of experience; our rates are very competitive; our service is excellent. Having received your RFB during the day on Thursday (5/16), reviewing it on Friday (5/17), then being off for the weekend (5/18 & 5/20), then having a mandatory conference call on Monday (5/20), and then being required to mail a Bid no later than Wednesday (5/22), and then start service no later than Saturday (6/1) and all without complete information from your agency is something, that in our opinion, would not attract companies that are conservative and precise in establishing a new account, programming it, training its staff, testing call types, and then becoming fully operational. Perhaps you will receive a Bid from at least one of the conference callers but then it may not be in the interest of all parties concerned if that company is awarded the Bid simply by default because others, like us, did not have sufficient time nor information to prepare for it..

Please be advise that we will not submit a Bid based on all the above.

Thank you for considering us.

Phil Kenter
 Relay Communications Center, Inc.
 Riverhead, L.I., New York
 1-800-248-8330 ext 315