Avaltroni, Robert

From: Blatchford, Laurel [LBlatchford@cityhall.nyc.gov]
Sent: Monday, December 02, 2002 5:52 PM
To: 'Avaltroni, Robert'
Subject: RE: Residential Cleaning and Testing Program - Cancellation Polic y

Have you guys heard anything from EPA?

-----Original Message-----
From: Avaltroni, Robert [mailto:ravaltroni@dep.nyc.gov]
Sent: Monday, December 02, 2002 9:49 AM
To: 'lblatchford@cityhall.nyc.gov'
Cc: 'sgreenberger@cityhall.nyc.gov'
Subject: FW: Residential Cleaning and Testing Program - Cancellation
Polic y

Hi Laurel,

Please find my weekend communication with Brad Gair as we make our run to bring this project to conclusion.

Regards,

Bob

-----Original Message-----
From: Gair, Brad [mailto:Brad.Gair@fema.gov]
Sent: Saturday, November 30, 2002 3:56 PM
To: 'Avaltroni, Robert'
Subject: RE: Residential Cleaning and Testing Program - Cancellation
Polic y

Bob,

Happy to oblige. Enjoy the weekend.

Brad Gair
FEMA WTC
646.746.1888 (office)
917.842.7947 (mobile)

-----Original Message-----
From: Avaltroni, Robert [mailto:ravaltroni@dep.nyc.gov]
Sent: Saturday, November 30, 2002 3:51 PM
To: 'Brad.Gair@fema.gov'
Subject:Re: Residential Cleaning and Testing Program - Cancellation
Polic y
Importance: High

I could not have said it better myself. Let s keep the heat on with the finish line in sight.

Sent from Bob's BlackBerry Wireless Handheld

-----Original Message-----
From: Gair, Brad <Brad.Gair@fema.gov>
To: Kathy Callahan (E-mail) <Callahan.Kathy@epamail.epa.gov>
CC: Picciano, Joe <Joe.Picciano@fema.gov>; Melnick, Walter <Walter.Melnick@fema.gov>
Sent: Sat Nov 30 15:27:11 2002
Subject: Residential Cleaning and Testing Program - Cancellation Policy

Kathy,

Since our last meeting, I have not heard anything about how you are implementing the Cancellation Policy in conjunction with the Residential Cleaning and Testing Program. As we discussed, it is unfair to expect the contractors to bear the financial burden of missed appointments unless we are going to enforce a strict Cancellation Policy. I hope that by now, we have dropped all applicants who have missed more than one appointment since the inception of the program. This is absolutely essential in order to focus available resources on those applicants who actually want the service.

Please advise.

Brad Gair
FEMA WTC
646.746.1888 (office)
917.842.7947 (mobile)

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