

Gilsenan, Michael

From: Jim Miller [jmiller@health.nyc.gov]
Sent: Thursday, May 09, 2002 12:56 PM
To: Avaltroni, Robert; Gilsenan, Michael
Subject: Fwd: Potential bidders for call center

Potential bidders
for call cen...

Here are the 5 vendors (highlighted in yellow) that submitted bids to DOH for the West Nile hotline. Telephone Concepts Unlimited was the successful bidder.

Gilsenan, Michael

From: Jennifer Mandel [jmandel@health.nyc.gov]
Sent: Thursday, May 09, 2002 12:50 PM
Cc: Jim Miller; Ron Bergmann
Subject: Potential bidders for call center



vendors for live
operator serv...

Hi,

Attached is the list of companies that received the RFP for Live Operator Service. I've highlighted in yellow the 5 companies that are most likely to submit a proposal.

-Jennifer

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Company
All City Answering Services
Americall Communications & Messaging Systems
Ansercomm
AnservAmerica
The Answer System
AnswerTel Corporation
Berkshire Communicators, Inc.
Business One
The Business Link
Callstar
Champaign Telephone Company
Dispatch America
EFLS Communications
Gage Marketing
Michigan Message Center
National Telephone Answering Service

Company

NewTel, Inc.

Phonepower, Inc.

Professional
Communications Messaging
Service, Inc.

Proserv Inc.

Quick Phone Telemarketing
and Telemessaging

Relay Communications
Center

RSVP/S'il Vous Plait
Call Center Services
Source One
Communications

South Suburban Answering
& Secretarial Service

Stenocall

Syntellect

Telephone Concepts
Unlimited aka Integrated
Marketing Concepts

Tele-Serve