

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, May 14, 2002 2:48 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Hotline Calls (5/10 & 5/13)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Friday, May 10 and Monday, May 13, 2002.

Friday, May 10:

We received a total of **20** calls during operating hours:

- 7 were about cleaning
- 1 was about health
- 4 were requests for indoor air testing
- 7 were for the old WTC hotline
- 1 were "other" questions

Monday, May 13:

We received a total of **19** calls during operating hours:

- 1 was about cleaning
- 4 were about the outdoor environment
- 9 were requests for indoor air testing
- 3 were for the old WTC hotline
- 2 were "other" questions

We received **7** voicemails over the weekend & last night. 2 were for the hotline operators, 1 was a question about receiving assistance for air filters, and 4 were hang-ups.

As of 2:40 PM today (Tue, May 14th) we have received 7 calls.

-Liza

Lower Manhattan Air Quality Hotline

212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115

To fax Hotline Operators: 212-704-5170