

Gilsenan, Michael

From: Radhakrishnan, Krish
Sent: Monday, November 25, 2002 11:09 AM
To: Gilsenan, Michael
Subject: FW: Cancellation Policy

FYI

-----Original Message-----

From: Basso.Ray@epamail.epa.gov [mailto:Basso.Ray@epamail.epa.gov]
 Sent: Monday, November 25, 2002 9:39 AM
 To: krishr@dep.nyc.gov
 Subject: Cancellation Policy

Krish, FYI and further discussion.

----- Forwarded by Ray Basso/R2/USEPA/US on 11/25/2002 08:55 AM -----

EricJ Wilson

11/25/2002 08:52
 AM

To: Ray Basso/R2/USEPA/US@EPA
 cc: Matthew Schoen/R2/USEPA/US@EPA
 Subject: Cancellation Policy

Athenica has stated that they won't begin implementing the cancelation policy until they have an agreement on compensation for time spent contacting residents who will be removed form the program. Please forward this issue to DEP for expedited resolution.

----- Forwarded by EricJ Wilson/R2/USEPA/US on 11/21/02 01:56 PM -----

Theresa Vazquez
 <tvazquez@atheni
 ca.com>

To: EricJ Wilson/R2/USEPA/US@EPA
 cc: Virginia Smyth

<vsmyth@dep.nyc.gov>, Ray

Basso/R2/USEPA/US@EPA, Matthew

Schoen/R2/USEPA/US@EPA,
 11/08/02 09:25
 PM

sdongaris@athenica.com
 Subject: Cancellation Policy

We met with Matt today and discussed the EPA's cancellation policy.

I need resolution for the following:

After attempting to contact the tenant four times, followed by an e-mail (if an address is provided in the data base)and a letter which is to be mailed to the tenant, is there an allowable amount of project monitor billing time to compensate for the effort spent on a tenant who will not be cleaned and/or tested?

In addition, we are still waiting for resolution to the questions raised at

our meeting of 10/21, specifically about compensation for
cancellations/no
shows on inspection, cleaning and/or testing appointments when not given
adequate (24 hours) notice.

Thanks,

Theresa Vazquez
Project Manager