

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, April 29, 2002 11:58 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received (4/26/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Friday April 26, 2002.

We received a total of 8 calls during operating hours:

- 1 was about cleaning
- 1 was a health question
- 3 were questions or requests for indoor air testing
- 3 were for the old WTC hotline

We received 2 voicemails over the weekend, both which were hang-ups.

As of 11:50 PM today (Mon, April 29) we have received 5 calls.

-Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, April 30, 2002 12:09 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); David Longshore (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Kara Cadag (E-mail); Kelly McKinney (E-mail); Laurel Blatchford (E-mail); Ilan, Lee; Liza Henry (E-mail); Louise Cohen (E-mail); Gilsenan, Michael; Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Calls Received (4/29/02)

Hello everyone.

Below is a summary of the calls that were received by hotline operators Monday April 29, 2002.

We received a total of **13** calls during operating hours:

- 2 were about cleaning
- 4 were about the outdoor environment
- 4 were for the old WTC hotline
- 3 were "other" questions

We received **3** voicemails overnight. 1 was a question about air conditioners, 1 was regarding a health issue, and 1 was for an operator.

As of 12 noon today (Tues, April 30) we have received 1 call.

-Kara

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170