

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Friday, March 15, 2002 4:43 PM
To: Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Liza Henry (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Vince Coluccio (E-mail)

Hi everyone,

Based on requests for more specific info, I just ran a preliminary report for all the calls received and logged in from 3/11thru noon 3/15 and started re-coding based on 2 new categories we just added. The 2 new categories are "Indoor Air" (this is for all those who would like to request indoor air testing) and "Old WTC" (calls that were meant for the former WTC hotline advertised by OEM.)

So far out of 161 calls answered by our operators, 47 have been re-classified as "Old WTC" and 41 have been re-classified as "Indoor Air."

We are planning on using the "Indoor Air" report as a database of names/addresses of residents and businesses who are willing to allow indoor air testing in the event that funds become available through the Indoor Air Task Force. Please respond with comments/questions.

-Caroline

Lower Manhattan Air Quality Hotline
 212-221-8635

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, March 18, 2002 11:49 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Demonstration for Clean Air

The PS 89 website is announcing a demonstration at Chambers and West by the footbridge from 7:30-9:30 AM on Wednesday, March 20. They are asking for a number of changes in the debris removal operation including:

- 1) barge removal
- 2) containerization
- 3) low sulfur fuel
- 4) time constraints
- 5) moving wash station
- 6) increased environmental testing
- 7) traffic supervision
- 8) increased consideration of school impact

I thought we may want to have some responses to their requests to give to hotline operators in the event that we get calls. The demonstration would also be a good time/place to distribute our hotline flyers.

-Caroline

Lower Manhattan Air Quality Hotline 212-221-8635

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, March 18, 2002 12:18 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: Vince Coluccio (E-mail)
Subject: Summary of Hotline Calls for Friday, 3/15

Good morning everyone,

Below is a summary of calls received on Friday, March 15 at the hotline. Please note that we received 175 calls on Saturday and 179 calls on Sunday (people just listened to the message for our operating hours and hung up.) Do we want to add the voicemail option so we can call back the people who want to leave messages?

Call Summary For Friday, 3/15

182 calls midnight to midnight
 133 of the calls received during off hours
 49 calls received during open hours
 10 calls were hang-ups
 39 spoke with operators

Of the 39 calls received by operators:

15 were for other WTC (non-environment) related questions and will be re-coded as "Old WTC Hotline" questions
 6 were cleaning questions
 5 were outdoor environment questions
 6 were health questions
 4 were indoor air testing requests
 3 were "other" air quality hotline questions

The hotline seems to be averaging about 30-45 substantive calls a day. Once Roger's crew starts flyering downtown the pace is likely to pick up, but for now we seem to be able to handle the calls with 3-4 operators, 3 supervisors (one from each agency) and 1 data entry person. Please respond with comments/questions.

-Caroline

Lower Manhattan Air Quality Hotline **212-221-8635**

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Monday, March 18, 2002 3:03 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Subject: Daily News Article (this was reported on NY1 this morning as well)

City Delays Returning Cars Contaminated By WTC Attack

MARCH 18TH, 2002

Cars towed from Lower Manhattan after the World Trade Center attack will reportedly not be returned to their owners Monday as originally planned.

The Daily News reports that the city has decided not to release the cars over continued concerns of asbestos contamination.

Owners have been fighting for months, including threatening a class action lawsuit, to get back hundreds of cars that the city moved to Fresh Kills Landfill from the quarantined area around the World Trade Center site immediately following the terror attack.

The Daily News says that a dust coating still on the cars contains as much as three percent asbestos, more than three times the level allowed under federal cleanup rules.

The paper says officials from the Environmental Protection Agency and the city will meet this week to discuss what to do with the cars.

Originally, owners and insurance companies were told they could pick up their cars starting on March 18 and would be given instructions on how to clean the asbestos.

A coalition of public health advocates told the News that owners should not be asked or trusted to clean the vehicles themselves.

Lower Manhattan Air Quality Hotline 212-221-8635

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170