

Glisenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Tuesday, March 19, 2002 1:53 PM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Glisenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: Caroline Bragdon (E-mail); Vince Coluccio (E-mail); Kara Cadag (E-mail); David Longshore (E-mail); d_orti@hotmail.com
Subject: Summary of Calls received on Monday, 3/18

Good morning everyone,

Per requests from DOH staff, we connected the hotline number to a voicemail box this morning. Please note that the hotline number was not set up to have its own voicemail box (Harold Wong is the telecommunications guru here, he explained that the hotline system is not compatible with voicemail.) What we did instead was to forward unanswered calls to the hotline to the voicemail box on the 212-704-5115 line (our personal line.) Every morning one of the supervisors will check the box for messages and call back callers who have requested information. We will fill out log-in sheets for these call-backs and log them in as regular calls.

The following is a summary of the calls that we received on Monday 3/18/2002:

129 Calls received midnight to midnight
 92 of these calls were during off hours
 37 calls were answered by a hotline operator
 8 calls were hang-ups
 29 callers were answered by hotline operators and logged into the system

of the 29 calls received by hotline operators:

8 calls were Old WTC Hotline calls
 5 calls were requests for cleaning info
 4 calls were about the outdoor environment in lower Manhattan
 4 calls were health related
 5 calls were requests for indoor air testing
 2 calls were about schools
 1 call was "other" air quality

Please send us any comments/questions.

-Caroline

Lower Manhattan Air Quality Hotline
212-221-8635, Hours of Operation 11:00 AM - 7:00 PM

To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: Doug Williamson [dwilliamson@plangraphics.com]
Sent: Tuesday, March 19, 2002 2:14 PM
To: michaelgi@dep.nyc.gov
Subject: DEP air quality data

Hello Michael.

I was wondering if we possible t o get a copy of the DEP's air quality data that we were discussing yesterday at OEM.

Al Leidner and Sam Benson have asked me to identify the potential study area.

If necessary you can FTP it to me.

Thanks, in advance.
Doug

Doug Williamson
Systems Analyst
PlanGraphics, Inc.
75 Park Place
7th Floor
New York, NY 10007
212.788.6635

3/7/2003

Gilsenan, Michael

From: WTC Hotline [WTCHotline@otbnyc.com]
Sent: Wednesday, March 20, 2002 11:19 AM
To: Andrew Tucker (E-mail); Anita Sher (E-mail); Caroline Bragdon (E-mail); Chris D'Andrea (E-mail); Eddie Gabriel (E-mail); Greg Butler (E-mail); Jessica Leighton (E-mail); Jim Miller (E-mail); Laurel Blatchford (E-mail); Lee Ilan (E-mail); Liza Henry (E-mail); Louise Cohen (E-mail); Mike Gilsenan (E-mail); Nancy Jeffery (E-mail); Reena Mahajan (E-mail); Roger Hayes (E-mail); Rose Marabetti (E-mail); Sam Benson (E-mail); Sandy Mullin (E-mail); Tom Frieden (E-mail); Vince Coluccio (E-mail)
Cc: David Longshore (E-mail); Kara Cadag (E-mail); Vince Coluccio (E-mail)
Subject: Summary of Hotline Calls received Tuesday, 3/19

Good morning everyone,

Below is a summary of the hotline calls received on Tuesday, March 19:

100 calls received midnight to midnight
 56 calls received during off hours
 44 calls received during operating hours
 13 calls were hang-ups
 31 calls were answered by operators

of the 31 calls answered by operators:
 9 were for the old OEM WTC hotline
 6 were questions about clean-up
 5 were general outdoor environmental concerns
 2 were health related
 6 were requests for indoor air testing
 3 were "other" questions regarding the hotline

Please e-mail us with questions/concerns.

-Caroline

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To reach Hotline Operators please call: 212-704-5115
 To fax Hotline Operators: 212-704-5170

Gilsenan, Michael

From: Smyth, Virginia [DEPNET1/DEPGPO2/VirginiaS]
Sent: Wednesday, March 20, 2002 12:00 PM
To: Erdfarb, Stuart; Schiano, Frank 001
Cc: Gilsenan, Michael; Fenves, Carol 001; Resnick, Risa
Subject: Declaration of Emergency - Asbestos Remediation and Air Monitoring

After meeting with Deputy Commissioner Chapin regarding the above referenced Declaration of Emergency, it has been proposed that in order to provide a more cohesive air monitoring program, in the aftermath of the WTC disaster, that the proposed contract for air monitoring during the rooftop remediation project, include a task to continue the current air monitoring at twenty sites in lower Manhattan. Please let us know if this effort would require any revision to the Declaration of Emergency.

Gilsenan, Michael

From: Resnick, Risa [NYCDEP/QUEENS/RISAR]
Sent: Wednesday, March 20, 2002 12:11 PM
To: Smyth, Virginia; Erdfarb, Stuart; Schiano, Frank
Cc: Gilsenan, Michael; Fenves, Carol
Subject: RE: Declaration of Emergency - Asbestos Remediation and Air Monitoring

will the air monitoring be done by the Contractor doing the monitoring pursuant to the initial Declaration?
 The one you are talking about now is the one I drafted today, re: debris removal, right?

-----Original Message-----

From: Smyth, Virginia
Sent: Wednesday, March 20, 2002 12:00 PM
To: Erdfarb, Stuart; Schiano, Frank 001
Cc: Gilsenan, Michael; Fenves, Carol 001; Resnick, Risa
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Gilsenan, Michael

From: Resnick, Risa [NYCDEP/QUEENS/RISAR]
Sent: Wednesday, March 20, 2002 3:02 PM
To: Smyth, Virginia; Gilsenan, Michael
Cc: Fenves, Carol; Schiano, Frank; Erdfarb, Stuart
Subject: RE: Declaration of Emergency - Asbestos Remediation and Air Monitoring

I'm sorry, I'm not following - do we have to do another Declaration of Emergency for this?

-----Original Message-----

From: Smyth, Virginia
Sent: Wednesday, March 20, 2002 12:56 PM
To: Resnick, Risa
Subject: RE: Declaration of Emergency - Asbestos Remediation and Air Monitoring

No we are talking about a new contract which will encompass the continuation of the air monitoring done under the prior declaration and also handle the air monitoring required for the debris removal. The earlier contract will expire on April 4th. Bids will be taken for the new contract, so I don't know if it will be the same contractor or not.

-----Original Message-----

From: Resnick, Risa
Sent: Wednesday, March 20, 2002 12:11 PM
To: Smyth, Virginia; Erdfarb, Stuart; Schiano, Frank
Cc: Gilsenan, Michael; Fenves, Carol
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