



EIS International Corp.



Final Report for Modernization of the Dept. of Transportation Crisis Management Center

- ♦ **Factors Bearing on the Task**
- ♦ **Methodology**
 - Identification of the CMC Functions
 - Identification of CMC External Communications Requirements
 - Internal CMC Information Processing Requirements and Recommendations
 - CMC Optimum Floor Plan Design Requirements
 - CMC Upgrade Specifications
 - Communications Systems
 - Video Projection and Audio Systems
 - Hardware/Software Systems
 - Broad Guidelines for Phase II Expansion

(con't)



Final Report for Modernization of the Dept. of Transportation Crisis Management Center

- ♦ **Equipment Required**
- ♦ **Software Recommendations**
- ♦ **Hardware Specifications**
- ♦ **Training, Customer Support, and Upgrades**
- ♦ **Background Interviews**



Consolidated City of Jacksonville/Duval Co. EOC Design Recommendations

- ♦ **Needs Analysis**
- ♦ **Flexibility for Upgrade/Expansion**
- ♦ **Multiple Use Concept of Design**
- ♦ **Spatial Requirements**
- ♦ **Support Equipment**
- ♦ **Meet State/Federal Standards for EOCs**
- ♦ **Staffing/Training Requirements**

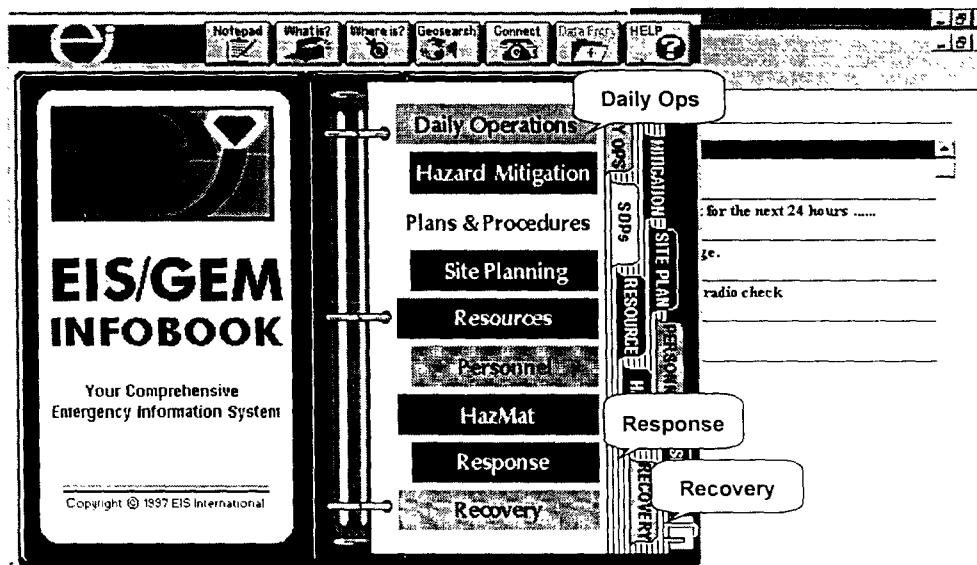
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Consolidated City of Jacksonville/Duval Co. EOC Design Recommendations

- ♦ EOC Security Concerns
- ♦ GIS Mapping Integration
- ♦ Furniture Suggestions
- ♦ Backup Capability for Surrounding Counties
- ♦ Minimum EOC vs. Optimum EOC Design
- ♦ Recommendations to Improve Current EOC

EIS/GEM's InfoBook interface has been enhanced to cover all phases of daily and crisis management, *but that's only the beginning.*



Journal Messages Summary

All messages pertaining specifically, exclusively to your organization. This view shows what every part of your team is doing at any given time -- whether it's a crisis or not.



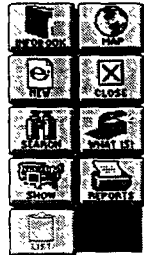
Journal Summary
Task Flow Summary
Personal Summary
Operations Log
Sort By:
Date/Time
By
Subject
Chronological

Journal Messages Summary

Date	Time	By	Subject	Message
3/23/97	13:20	JBG	Regional Meeting	Interagency cooperation in 1997.
3/24/97	13:09	BRB	Training	Annual exercise agenda is ready.
3/26/97	09:59	JBG	Routine Radio Check	Conducted morning radio check
3/26/97	10:48	MEF	Resource Inventory	Emergency vehicle maintenance summary
4/10/97	11:27	LAO	Brief Staff	Completed by: JWM For checklist: Tornado
4/10/97	11:28	LAO	Monitor NWS	Completed by: SCW For checklist: ESF 8
4/10/97	11:48	LAO	Monitor NWS	For checklist: ESF 8 Checklist type: Tornado
4/10/97	13:22	SVN	Notify County Hospital	Completed by: KCC For checklist: ESF 8
4/10/97	13:23	SCW	Monitor NWS	Completed by: SCW For checklist: ESF 8
4/10/97	13:23	JBG	Notify EMT Radio Room	Completed by: KCC For checklist: ESF 8

Operations Log Summary

This view captures all of your messages and sorts them by emergency incident or daily activity. Each item below represents a set of messages associated with one operation.



Sort By
Name
Date
Type
Location

Operations Log Summary

Name	Type	Date	Location
Chemical Release	Incident	4/1/97	Deer Park
Alpha Exercise	Training	3/26/97	Wayne County
O'Hara Creek Flood	Incident	3/24/97	Cuyahoga County
19970329 Staff Meeting	Daily Log	3/21/97	Headquarters
Hauck Apartment Fire	Disaster	3/21/97	Dawsonville
19970328 Performance Review	Daily Log	3/20/97	Headquarters
1-95 Traffic Accident	Incident	3/19/97	Dilbert County
19970327 Duty Roster	Daily Log	3/19/97	Headquarters
19970326 Building Inspection	Daily Log	3/19/97	Pike City
County Preparedness Review	Planning	3/19/97	Wayne County
19970319 Staff Meeting	Daily Log	3/16/97	Headquarters

This is a list of everything the agency is doing -- large and small, routine and emergency.. Just double-click on an item to see the details.

TaskFlow Tracking

Throughout the process, you stayed right up to date on the status of this tasking -- as well as all of your other activities -- by monitoring the TaskFlow summary.



Operations Log
Journal Summary
TaskFlow Summary
Personal Summary
Find:
Requests not tasked
Tasks not working
Tasks not completed
Tasks not closed
All Requests
Working tasks
Completed tasks
Closed requests
Sort by: Date/Time

TaskFlow Messages Summary

Status	Subject	From	Date	Time	Message
Created	Task	SCW	6/10/97	23:59	A new task
Working	Resource Request	James Goldbeck	6/10/97	10:13	Provide the following resources
Working	Task	ESF 8	6/10/97	13:22	Bring Zip drive to EICC
Created	Resource Request	Mont. Co. RACES	6/11/97	11:47	Need 4 2-meter HTs
Created	Task	ESF 7	3/26/97	11:35	Notify NOLAG of damages
Created	Request	Buddy Alto	6/11/97	10:32	Figure RFAs
Closed	Resource Request	Clark City F.D.	6/12/97	08:58	South bank is flooding.
Created	Need Communications	ESF 7	6/12/97	08:14	Need packet operator



Integrated Operations Management

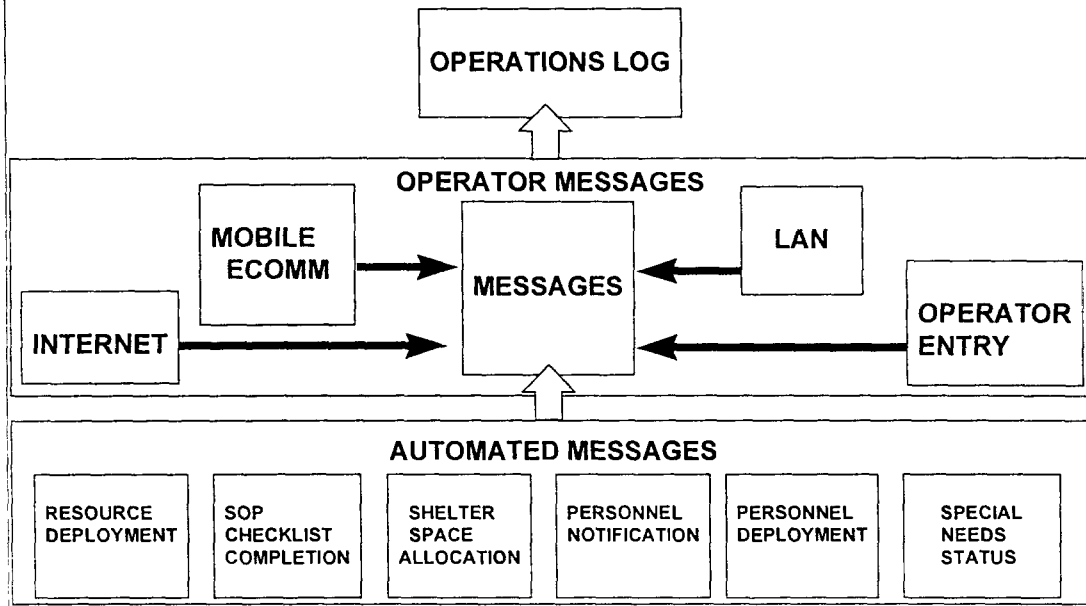
To manage your job better every day and in an emergency, message management must be central to Command and Control.

EIS/GEM provides information support that is :

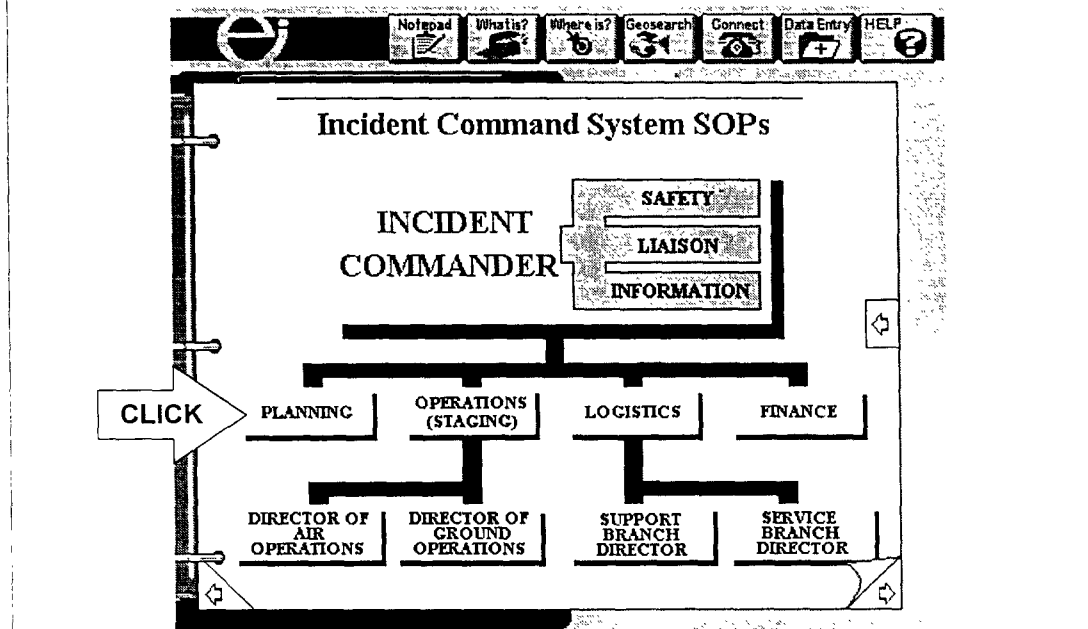
- * Easy -- point-and-click
- * Clear -- what you want is what you get
- * Drill-Down -- unfold information logically
- * Powerful -- complex searches made simple

Daily Operations & Emergency Response Logging

EIS/GEM combines automated messages with live input to keep you totally up to date.



For example, indicate which aspect of ICS SOPs you want.





We Are A Complete Solution

Information Systems

Software experts who have developed an entire family of computer and communications software, breaking new ground with innovative interfaces and open-system design solutions.

Research and Consulting

Award-winning professionals performing environmental management studies, vulnerability analyses, custom software development, system integration, and business process reengineering.

Project Implementation

All of the services required for the complete development and installation of a turn-key solution, including database development, mapping, and more.

Training

Complete hands-on educational programs using state-of-the-art tools and techniques at our National Training Center, Regional Center, or on-site at your facilities.

Customer Support

Technical experts working with you via telephone, or direct communications with your computers, or on-site at your facility to assure your total satisfaction.

***Thank you for giving us this opportunity
to introduce EIS International's
products and services.***

**For more information, please call
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